IT resources/S22
Accounts & Help Desk
There are three types of **accounts** you will be given by the university to access different services:

+ GWID
+ NetID
+ Columbian Cloud

... What are they?
Your **GWID** is what you use for really sensitive stuff with the university, usually regarding employment. Your GWID is one of the first things you get at GW. It’s created by the Division of Information Technology (GW IT). Your GWID looks like this:

**G12345678**
(A letter ‘G” followed by 8 numbers.)
If you’ve forgotten your GWID, you can retrieve it here:

https://my.gwu.edu/mod/gwid/index.cfm
Your **NetID** is what you use to access your GW gmail, Blackboard, Adobe, and other services using single sign on. Your Net ID is your GW email address without the @gwu.edu part. You can claim your NetID or reset your password here:

https://identity.gwu.edu/claim/
Your **Columbian Cloud** account is used to log into computers in the labs in Columbian College (which includes the Corcoran.) You should have already received an email with information about setting up your Columbian Cloud account. If you need to reset your password, go here:

https://password.ccas.gwu.edu/PMUser/
For problems with GWID, NetID, or Columbian Cloud accounts, as well as network problems, dead computers in labs, etc., contact the IT Support Center (ITSC):

Phone: 202-994-GWIT (4948)
ithelp@gwu.edu
Please use this form to submit an issue you are experiencing with a current service from GW IT, such as phone not working, undelivered mail, delays and computer-related issues.

Please be as detailed as possible. Include all relevant information, such as your location and contact information. Indicate how the issue began and whether or not it is recurring.

For email related issues, such as delayed or undelivered mail, please include the original message sent by the sender as text and not as a screen shot. The IT Support Center will need the message header information, explained [here](https://go.gwu.edu/itprojectreq)

**What type of issue are you having? (required)**
- I could do something before and now can't or something is broken
- I want something new or updated

If you would like IT Support on a large project or initiative, please go to [https://go.gwu.edu/itprojectreq](https://go.gwu.edu/itprojectreq)

**Please provide description of the problem (required)**

Would you like to include an attachment (not all interfaces support this)
That form (should) be routed to the right person to solve the problem.
If you think your request has gotten lost in limbo, let James H. know, and he’ll do his best to expedite to the right person/team: sprtwst@gwu.edu
If you are experiencing issues with classroom technology while class is in session, call 202-994-7900 for support.

NOTE: Due to the COVID-19 pandemic, we are busily working to support you remotely. If possible, please visit Digital Workplace, Customer Portal, or Knowledge Base. If assistance is required, please call 202-994-4948 Monday - Friday from 7:00 AM - 10:00 PM.

Full array of resources listed at: https://it.gwu.edu/support

Remote Assistance

Remote assistance (for Mac and for PC) allows GW Information Technology support analysts to access your computer to provide technical assistance.
Walk-up help desk support in Flagg B128 from 10am–4pm, Monday–Friday.
GWIT plans to staff more hours as student workers get hired.
Connecting to the network on- & off-campus.
How can I get a secure wireless connection on my laptop when I am on campus? Select the GWireless network...
Use your NetID (without @gwu.edu) to log in.
Click ‘continue’ and you are set.
If you are off-campus and need to access more secure systems, you'll need to connect to the **VPN (virtual private network)**...
For more info, and free VPN software, go to: https://it.gwu.edu/what-virtual-private-network
Welcome Bernard Huckenpahler. Select a category or follow the appropriate “Download” links below to obtain software.

Category: Cisco VPN (Off-Campus Access)  

Cisco AnyConnect 4.9.06037 for Mac OSX
Download CiscoAnyConnect-4.9.06037-Mac.dmg (42.24 MB) (File will begin downloading in a few seconds)
Cisco AnyConnect 4.9.06037 for macOS 10.13 and Higher, includes the GWVPN profile by default. macOS Big Sur (11.0) compatible and includes bug fixes specifically for macOS.

Cisco AnyConnect 4.9.06037 for Linux
Download anyconnect-linux64-4.9.06037-predeply-k9.tar.gz (26.18 MB) (File will begin downloading in a few seconds)

Cisco AnyConnect 4.8.02045 for Windows
Download CiscoAnyConnect-4.8.02045-Win.exe (22 MB) (File will begin downloading in a few seconds)
Cisco AnyConnect 4.8.02045 for Windows 7 and Higher, includes the GWVPN profile by default.
Run the installer.
Launch the Cisco AnyConnect Secure Mobility Client...
In AnyConnect, underneath the ‘Ready to Connect’ message in the white space, type https://go.vpn.gwu.edu/ and click on Connect.
Use your NetID (GW email address WITHOUT @gwu.edu) and the associate password to log in.

Now you can access the portal from anywhere!

If connected successfully you'll see a brief message and the AnyConnect bar will hide away and you'll see the Cisco AnyConnect icon in your Windows task bar or Mac menu bar.

Next time you launch and connect to Cisco AnyConnect, the https://go.vpn.gwu.edu/ will be replaced by GWVPN which you can select to reconnect.
Important: when using Adobe apps IN THE LABS, for each work session, you will need to:

1. Log into the lab computer with your Columbian Cloud account (the generic login will not give you access to CC.)
2. Launch any Adobe app; a login dialog will appear.
3. In the “User” field type your full NetID (user@gwu.edu) and hit “return” (no password needed here.)
4. You will be redirected to a GW single sign-in screen.
5. Use your NetID and password.
How do I get **Creative Cloud and other lab software** for my personal computer? The university provides licenses for Adobe Creative Cloud to faculty and students. Other apps (like Autodesk) offer educational licenses for faculty and enrolled students.
### Software in CSAD labs

<table>
<thead>
<tr>
<th>Category</th>
<th>Software</th>
<th>Where can I get an EDU license?</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>General</strong></td>
<td>Adobe Creative Cloud</td>
<td><a href="http://go.gwu.edu/adobe">http://go.gwu.edu/adobe</a></td>
</tr>
<tr>
<td></td>
<td>MS Office</td>
<td><a href="https://it.gwu.edu/microsoft-office-365-free-gw-community-0">https://it.gwu.edu/microsoft-office-365-free-gw-community-0</a></td>
</tr>
<tr>
<td><strong>CAD/BIM</strong></td>
<td>Autodesk AutoCAD</td>
<td><a href="https://www.autodesk.com/education/free-software/featured">https://www.autodesk.com/education/free-software/featured</a></td>
</tr>
<tr>
<td></td>
<td>Enscape (plug-in)</td>
<td><a href="https://enscape3d.com/educational-license/">https://enscape3d.com/educational-license/</a></td>
</tr>
<tr>
<td></td>
<td>Rhino</td>
<td>not free; student version = $195; <a href="https://www.rhino3d.com/sales/north-america/United_States">https://www.rhino3d.com/sales/north-america/United_States</a></td>
</tr>
<tr>
<td></td>
<td>V-Ray (plug-in)</td>
<td>not free, student bundle = $149/year; <a href="https://store.chaosgroup.com/educational/product/1-year-term-vray-edu-collection">https://store.chaosgroup.com/educational/product/1-year-term-vray-edu-collection</a></td>
</tr>
<tr>
<td></td>
<td>SketchUp</td>
<td>not free; student version = $55/year; <a href="https://www.sketchup.com/plans-and-pricing-promo#for-higher-education">https://www.sketchup.com/plans-and-pricing-promo#for-higher-education</a></td>
</tr>
<tr>
<td></td>
<td>Revit</td>
<td><a href="https://www.autodesk.com/education/free-software/featured">https://www.autodesk.com/education/free-software/featured</a></td>
</tr>
<tr>
<td></td>
<td>Fusion 360</td>
<td><a href="https://www.autodesk.com/education/free-software/featured">https://www.autodesk.com/education/free-software/featured</a></td>
</tr>
<tr>
<td><strong>Photo</strong></td>
<td>PhotoMechanic</td>
<td>not free: students can purchase a full license for $59, and to do that, they can just email from their edu address, and they’ll send back a coupon code for the discount.</td>
</tr>
<tr>
<td><strong>Access cloud drives and virtual apps</strong></td>
<td>Citrix</td>
<td><a href="http://citrix.com/receiver">http://citrix.com/receiver</a> - once installed, CCAS services are here: apps.ccas.gwu.edu</td>
</tr>
</tbody>
</table>
To get Creative Cloud, go to https://www.adobe.com/products/catalog.html and click on Sign In...
Type in your NetID with @gwu.edu and hit ‘Continue.’
Continue with the GW single sign on, using your NetID.
Once you’re logged in, download and install Creative Cloud.
After you have downloaded and installed, it will appear in the menu bar of your desktop.
And again, type in your NetID with @gwu.edu and continue with the single sign on.
Now the Desktop app is connected with your account info, you can use it to download all of the apps, and you won’t need to keep signing in.
Lynda training has been upgraded to LinkedIn Learning but it is still free for faculty and students. Go to this address: https://it.gwu.edu/LILTransition

From there you will be re-directed to LinkedIn Learning…
Your Lynda.com account has been upgraded to LinkedIn Learning

Your Lynda.com account has been upgraded to LinkedIn Learning to help fuel your lifetime of learning and professional development. Log in to LinkedIn Learning to explore.

... and click here:
Use your NetID to log in, and complete the single sign on if asked.
Voila! Once you’re in, search away for courseware.
In addition to Google Drive (associated with your GW mail), the university offers GW Box for online cloud storage and collaboration. It’s free and offers unlimited storage space. To access it, go to:

https://gwu.app.box.com/
Part of The George Washington University?

The George Washington University uses your network credentials to login to Box. Continue to login to Box through your network.

If you are not a part of The George Washington University, continue to log in with your Box.com account.

Not a part of The George Washington University
Continue with the single sign on if asked.
### All Files -

#### Recent Files

<table>
<thead>
<tr>
<th>Name</th>
<th>Updated</th>
<th>Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>(Resource) GW IT-Classroom Data</td>
<td>Aug 17, 2021 by Calaway Childress</td>
<td>14,332 Files</td>
</tr>
<tr>
<td>Art-Theater Health and Safety Class Materials</td>
<td>Aug 27, 2019 by Siobhan Rigg</td>
<td>44 Files</td>
</tr>
<tr>
<td>Corcoran Techs - Studio Info</td>
<td>Jan 13, 2021 by Paul Reuther</td>
<td>25 Files</td>
</tr>
<tr>
<td>Do-Not-Touch</td>
<td>Feb 22, 2021 by David Giacalone</td>
<td>918 Files</td>
</tr>
<tr>
<td>Emmett-Frisbee</td>
<td>Yesterday by James Huckenpahler</td>
<td>328 Files</td>
</tr>
<tr>
<td>FACTORY</td>
<td>Nov 23, 2020 by James Huckenpahler</td>
<td>151 Files</td>
</tr>
<tr>
<td>HospitalEntranceScreen</td>
<td>May 16, 2020 by David Lee</td>
<td>103 Files</td>
</tr>
<tr>
<td>Interviews</td>
<td>Oct 2, 2019 by James Huckenpahler</td>
<td>4 Files</td>
</tr>
<tr>
<td>LOGS</td>
<td>Sep 29, 2020 by James Huckenpahler</td>
<td>1 File</td>
</tr>
</tbody>
</table>

**Voila, you’re in.**
Copiers
Print jobs can be sent from the lab computers and personal laptops to the **Canon copiers** in Smith Hall (101) and the Flagg building (B103, B136, 127, 157, and on the landing outside of 219.)
Your Gworld card should work within 24 hours of your account being activated. You can also key in your cloud account on the touch pad. If you still need help, the closest help desks are Flagg B128, and Rome 354.
CCAS Print Management Project

Overview

Implemented in Fall 2016, the CCAS Print Management project standardized a college-wide lease of new Canon copiers along with a print management tool to provide added convenience for CCAS Departments. This new centralized copier replacement program replaced the current operating model where departments work directly with copier vendors (Xerox, Canon, or Ricoh) to enter into lease agreements and meet with sales representatives. Instead, CCAS is leveraging its size to achieve economies of scale, providing new high-end copier options to departments at less than their current cost. In addition to new copier hardware, CCAS also implemented PaperCut print management tool. This allows users to print from their personal and university-owned Windows, Linux, and Macintosh computers (MacBook Pro, MacBook Air, MacBook, and iMac) on any of the copiers, including the new copiers.
Releasing a print job at a Canon Device:

Scroll down for links to info on printing from lab computers as well as installing the driver for your personal laptop.

Mac OS and OS X Documentation

- CCAS Printing: Printing to a Follow Me Print Queue on Mac OS - https://gwucolumbian.servicenow.com/kb_view_customer.do?sysparm_article=KB0010046

Windows 7 and Windows 10 Documentation:

- CCAS Printing: Installing the Follow Me Print Queue on Windows (Shared GW Computers or Personally Owned) - https://gwucolumbian.servicenow.com/kb_view_customer.do?sysparm_article=KB0010051

Linux Documentation:

In the 'Print' dialog, make sure you are printing to 'CCAS Follow Me.'
All custom paper must be loaded in the multipurpose tray on the side.
The copiers are set to '2-sided Printing' by default, but you can change to single-sided in the 'Finishing' settings.
Once you hit 'Print' you'll be asked for your cloud username and password.
Make sure your job leaves the print queue before going to the printer.

If it is on ‘Hold for Authentication,’ click the arrow button to re-enter your cloud username and password.
After you’ve sent your job to the print queue, simply tap your GW ID card at the nearest copier to release the job.
Fab Lab & Service Bureau
The **Fab Lab in Flagg B148** has laser cutters, 3D printers and desktop CNC routers. Students who have received training may access the devices during **open lab hours**.

To learn more about what gear we have or to schedule training, contact Devin Pace at **paced@gwu.edu**.
Need large format ink-jet prints? Laser cutting or engraving? and 3D prints? Jobs may be submitted to the service bureau: use the PaperCut portal:

https://go.gwu.edu/CSADservice
Note: if you on a campus network, that link will take you directly to the portal; if you are not on campus, you'll need to connect to the campus network using VPN software.
Use your NetID (GW email address WITHOUT @gwu.edu) and the associate password to log in.

If you are having trouble logging in, contact Devin Pace at paced@gwu.edu
You’ll see helpful info and announcements at the top of the screen.
But the good stuff is down here: products we offer. (And we'll be adding more in the future.)
Click on the product name to see helpful submission info.

3D print

Use Makerbot Print software to prepare your file. Arrange, size and apply print settings to your .STL file(s) on the build plate. Then go to “File > Save Project As...” and upload the saved .PRINT file via the submission form. Your model will be printed on random colors or natural(unpigmented filament) PLA. Tips can be found on our GitHub Wiki.

Start Order
Note: different products have different options in the order forms. The following slides show what to look out for:
Drag your files into the dropzone at the top of the form. You CAN submit multiple files in a single job. Note: DO NOT submit multipage documents—each page should be a separate file.

For large-format printing, files should either be submitted as flattened .PSD or as .PDF. This will ensure that fonts and embedded images print properly. Most apps will “Save as...” or “Export” as PDF files. When saving from Creative Cloud apps, set the Adobe PDF Preset to “High Quality Print.”
Give the job a name and select number of copies.
For 3D print jobs, use the Makerbot Print software to prepare your file. Arrange, size and apply print settings to your .STL file(s) on the build plate; Then go to “File > Save Project As...” and upload the saved .PRINT file.
For Desktop Milling jobs, save your file as a .STP/.STEP if you can, or .STL if needed. View the documentation for the modeling program you are using if you’re unsure of your app’s export settings.

Note, we currently only offer ‘Machinable Foam.’ If you are interested in working with other materials, contact Devin Pace at: paced@gwu.edu
For laser jobs, it is STRONGLY recommended that you use the Adobe Illustrator template for setting up your jobs. It can be found on the lab’s GitHub. Save your jobs as .PDF files.
For laser jobs, choose your material. If you are interested in working with other materials, contact Devin Pace at: paced@gwu.edu
For all jobs, add the class that this job is for, or indicate that is a personal project.

What class is this for?
IA Studio 2
The pickup location for all finished jobs is the shelves outside of Flagg B148.
Hit submit!
Once your job is submitted, you’ll return to the home screen and see this pop-up.
Hi, there!

Your Large Format Printing order with the Corcoran Fab Lab has been submitted. We will do our best to get it back to you within 24 hours. Please allow extra time around busy periods such as mid and end of semester projects.

View Order

You’ll receive an email that looks a little like this...
Hi, there!

Your Large Format Printing order with the Corcoran Fab Lab has been completed. It is available for pickup in the hallway outside B148.

... and once the job is done, you'll get an email that looks a little like this. After you get this email...
Flagg B148!

Shelves with finished jobs.
Large-format print submission guidelines:
We accept print files with output sizes larger than 11” x 17” up to 44” wide x 10’ long on Epson Enhanced Matte paper. We run the jobs as-is: make sure your document is set up to the desired output size. Files 11” x 17” or smaller will be rejected (they can be printed on color copiers.)

We do not print full-bleeds; ensure 1/4” margin on your art. (If you submit an 18” x 24” job with a full bleed we will scale it down slightly to run on a 24” wide roll.)

We do not trim finished prints; you’ll need to trim finished prints in your studio. You may want to add a bounding box or trim marks.

Files should either be submitted as flattened .PSD, .JPG or as .PDF. This will ensure that fonts and embedded images print properly. Most apps will “Save as...” or “Export” as PDF files. When saving from Creative Cloud apps, set the Adobe PDF Preset to “High Quality Print” If you are submitting a .PSD or .JPG, make sure the image resolution is at least 180ppi.

We do not accept multipage documents; each print should be submitted as a separate file; for example, if you have multiple boards in a multipage InDesign file, each page should be submitted as a separate job.
**Laser cutting and engraving submission guidelines:**

Use the Illustrator template for preparing your file, then save as .PDF and upload your finished work via the submission form. The template is set up in the correct color mode and has the correct color swatches built in: **the laser is very picky** and requires RGB colors. Artboards set to the CMYK color space will output the wrong colors, even if you manually choose the correct RGB values.

Be sure to indicate which material you wish to cut/engrave.

If there is type/text in your artwork, convert the type to outlines, to ensure the correct font.

**3D printing submission guidelines:**

Use the Makerbot Print software to prepare your file. Arrange, size and apply print settings to your .STL file(s) on the build plate; Then go to “File > Save Project As...” and upload the saved .PRINT file via the submission form.

**Desktop milling submission guidelines:**

Go to our [GitHub site](https://github.com) to view some important parameters. Save your file as a .STP/STEP if you can, or .STL if needed. View the documentation for the modeling program you are using if you don’t know how. You will need to provide the material to be machined. We recommend providing extra in case any testing needs to be performed or there were issues with the file.
Note: we make a best effort to turn around jobs within 24 hours; however, during busy periods there may be delays. Jobs will be run on a first-come, first-served basis.
Hybrid Teaching
If you are experiencing emergency issues with classroom technology (AV, web conferencing, computer) while class is in session, call: 202-994-7900
The A/V team has also installed additional gear in most (not all) teaching spaces. Lots of useful info here:

http://go.gwu.edu/classroomwebconferencing
This gear will allow the recording of classroom discussions in addition to lectures, as well as open the possibility of remote guest speakers.
But there are lots of different teaching spaces (especially within Corcoran) so there is no one-size-fits-all solution, and not all spaces have complete solutions.
Learning that Extends Beyond the Classroom

GW IT supported classrooms are equipped with a classroom computer, microphone, web camera, speakers and display that allow for web conferencing and lecture capture. A limited number of classrooms include a secondary camera to provide views of both the instructor and students to the remote audience. Other classrooms can display whiteboard images to in-person and virtual audiences.

Find out What’s in Your Classroom

Links to a searchable database that lists classrooms, their gear and instructions.

Step-by-Step Classroom Technology Guides

- Classroom Instructions for HoverCam8+ Used with Podium or Cart Computer
- Classroom Instructions for Integrated Microphone & Camera Used with Podium or Cart Computer
- Classroom Instructions For Logitech Meetup Soundbar & Camera Used with Podium or Cart Computer
GW IT supported classrooms are equipped with a classroom computer, microphone, web camera, speakers and display that allow for web conferencing and lecture capture. A limited number of classrooms include a second camera to provide views of both the instructor and students to the remote audience. Other classrooms can display whiteboard images to in-person and virtual audiences.

How to use Web Conferencing

Web conferencing is used to connect with a remote audience using a third-party application. Web conferencing tools require only an Internet connection and that both participants use the same application (e.g., WebEx, Zoom, Blackboard Collaborate).

Please visit our Web Conferencing Comparison Chart below to learn more about web conferencing applications available to instructors and students.

What are the software options?

Classroom Instructions for Logitech Meetup Soundbar & Camera Used With Podium or Cart Computer

Training

GW IT understands the importance of utilizing technology effectively in the classroom and the need to avoid technology issues. We provide training to help instructors and students learn how to effectively use technology in the classroom.
This chart compares the functions of the web conferencing tools available to the GW community.

<table>
<thead>
<tr>
<th></th>
<th>Blackboard Collaborate</th>
<th>WebEx</th>
<th>Zoom</th>
<th>MS Teams</th>
<th>Google Meet</th>
</tr>
</thead>
<tbody>
<tr>
<td>Goto</td>
<td>Blackboard Collaborate</td>
<td>Webex</td>
<td>Zoom</td>
<td>MS Teams</td>
<td>Google Meet</td>
</tr>
<tr>
<td>Common Use Cases</td>
<td>Teaching Sessions, Share Lectures, Classroom Breakout Sessions</td>
<td>Team meetings, Live Events for internal and external contacts, and other Many-to-Many needs, unified external/internal phone client</td>
<td>Teaching Sessions, Team meetings, Live Events and other Many-to-Many needs</td>
<td>Team meetings, Team chat, Casual Audio-Video Chat</td>
<td>Casual Audio-Video Chat</td>
</tr>
<tr>
<td>Calling Internally to University</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
</tr>
<tr>
<td>Calling Outside University</td>
<td>✔️</td>
<td>✔️</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
For help and training with Blackboard, Echo 360 and more, go to: https://instruction.gwu.edu/instructional-technology-consultations
Please visit our Web Conferencing Comparison Chart below to learn more about web conferencing applications available to instructors and students.

Web Conferencing Comparison Chart

Step-by-Step Classroom Technology Guides

- Classroom Instructions for HoverCam8+ Used with Podium or Cart Computer
- Classroom Instructions for Integrated Microphone & Camera Used with Podium or Cart Computer
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Training

GW IT understands the importance of utilizing technology effectively. To this end, they offer a variety of training resources, including webinars, in-person training sessions, and video tutorials. The training sessions typically cover:

- Classroom lectern equipment operation
- Web conferencing operation
- GW Lecture Capture equipment operation

Links to short instructions for the new gear.

- Foggy Bottom Campus
- Virginia Science and Technology Campus
- Alexandria Education Center
Most common gear is the Logitech Meetup camera.
For spaces that don’t have lecterns, there’s a computer on a cart.
For studios have things going on all over the place, wheels on the tripods.
HAL 9000 is watching you.
Camera is on when computer is on.
If you need to reposition camera for crits/demos/etc, there’s plenty of extra cable velcro’d to the tripod.
All of the meetups have an expansion mic. If students towards the back of the room are inaudible, undo the velcro, place the mic towards the back of the room, and tap the top of it to activate. (You prob won't need it.)
And there's a remote for controlling the camera!
Sign in to EAD? (most carts)
Use GW NetID.

Sign into Cloud?
Use Cloud account.
Note: some machines don't have Ethernet connections; before you log in, you’ll need to connect to the wireless network, using your NetID.
The Meetup should be the default camera in any conferencing app you use.

If not, check the video source in the app you are using...
... for example in Zoom.
A few spaces have carts with HoverCams (really a document scanner!)
Normally like this to scan docs...
... but you can flip the camera up and around to capture...
... humans!
Lastly, for some of the larger spaces, there will be a camera at the back of the room, with mics hanging from the ceiling. (ex: Flagg 100, Smith 114)
Step-by-Step Classroom Technology Guides

- Classroom Instructions for HoverCam8+ Used with Podium or Cart Computer
- Classroom Instructions for Integrated Microphone & Camera Used with Podium or Cart Computer
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Training

GW IT understands the importance of utilizing technology effectively in the classroom to enrich the teaching and learning experience. We provide on-site classroom technology group training or one-on-one sessions for instructors who would like assistance with their technology needs.

Training sessions include:

- Classroom lectern equipment operation
- Web conferencing operation
- GW Lecture Capture equipment operation

Links to training.
Training

GW IT understands the importance of utilizing technology effectively in the classroom to enrich the teaching and learning experience. We provide on-site classroom technology group training or one-on-one sessions for instructors who would like assistance with their technology needs.

Training sessions include:

- Classroom lectern equipment operation
- Web conferencing operation
- GW Lecture Capture equipment operation

Foggy Bottom Campus

Group training will be held in Rome Hall representative rooms in August to acquaint users with the standard technologies available in classrooms

- Training for HoverCam8+ Used with Podium or Cart Computer
- Training for Integrated Microphone & Camera Used with Podium or Cart Computer
- Training For Logitech Meetup Soundbar & Camera Used with Podium or Cart Computer

Virginia Science and Technology Campus

Alexandria Education Center

Arlington Education Center
Click on a time to reserve.
GENERAL HELP!
Phone: 202-994-GWIT (4948)
Email: ithelp@gwu.edu
Web: it.gwu.edu

CSAD STUDIO HELP!
Email: corcoran-techs@gwu.edu