



CORCORAN

A person wearing a VR headset and holding controllers in a studio setting. The person is standing in the center, wearing a dark t-shirt and jeans. They are holding two VR controllers, one in each hand. To the right, there is a camera on a tripod. The background is a plain, light-colored wall. The overall scene is dimly lit, with a dark overlay.

IT resources/S23

Accounts & Help Desk

There are four types of **IDs** you will be given by the university to access different services:

- + GWID
- + UserID
- + Email address
- + Columbian Cloud

... What are they?

Your **GWID** is what you use for really sensitive stuff with the university, like grades and employment. Your GWID is one of the first things you get at GW. It's created by the Division of Information Technology (GW IT). Your GWID looks like this:

G12345678

(A letter 'G' followed by 8 numbers).

If you've forgotten your GWID, you can retrieve it here:

<https://my.gwu.edu/mod/gwid/index.cfm>

Your **UserID** is what you use to access your GW email, Blackboard, Adobe, many of the lab computers, and other services using single sign on. **It used to be called NetID.**

For users **prior to Fall 22**, nothing has changed: your UserID is your GW email address without "@gwu.edu".

For **new users** (incoming students, new faculty and staff), your UserID is your GWID.

You can claim your UserID or reset your password here:

<https://it.gwu.edu/identity-and-access-management>

This is a sign-in screen on a typical lab computer.

It uses your UserID followed by "@gwu.edu"

For returning students and faculty, that's basically your email address.

For new students and faculty that's your UserID (which is your GWID) plus "@gwu.edu" which is not to be confused with your email.

Yes, it's complicated.

GW


Sign in

Enter your UserID followed by @gwu.edu

[Can't access your account?](#)

[Back](#) [Next](#)

GW community members can access this service using their UserID followed by @gwu.edu and corresponding password. Questions? Contact the IT Support Center at 202-994-4948 or ithelp@gwu.edu. Visit go.gwu.edu/userid for more information and to reset your password.

 Sign-in options

[Terms of use](#) [Privacy & cookies](#) ...

Your **GW email**:

For users **prior to Fall 22**, nothing has changed: your GW email is your UserID address with "@gwu.edu".

For **new users** (incoming students, new faculty and staff) your GW email is *LegalFirstName.LegalLastName* or *ChosenName.LegalLastName*, followed by "@gwu.edu". In the event there are multiple individuals with the same first and last name, a number will be added to your last name.

Columbian College has a number of legacy systems which are accessed by **Columbian Cloud** accounts. For example, it is used to log into the PCs in Flagg B120 (PC lab) and 127 (student lounge), as well as a handful of the teacher's stations in Flagg and Smith Hall. It is also used for sending jobs to the FollowMe copiers.

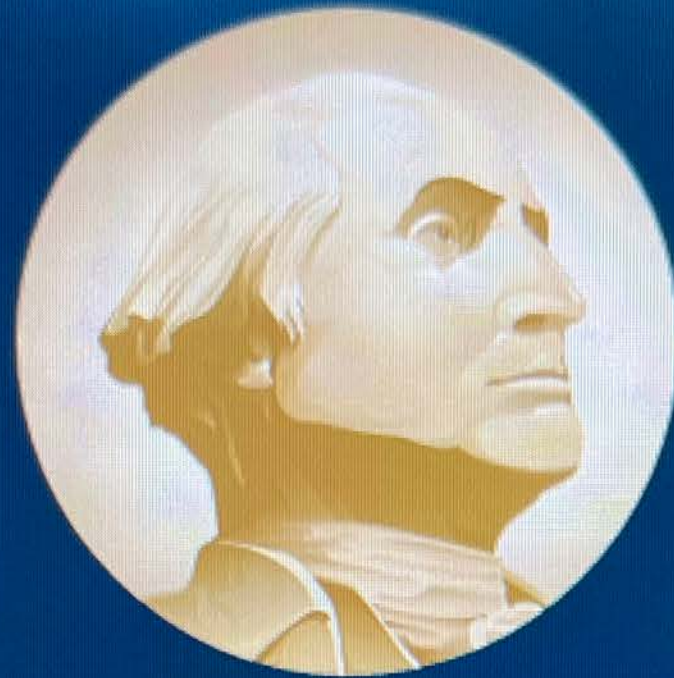
You should have already received an email with information about setting up your Columbian Cloud account. If you need to reset your password, go here:

<https://password.ccas.gwu.edu/PMUser/>

This is a sign-in screen on an atypical lab computer: PCs in Flagg B120 and 127, and some of the teachers stations in Flagg and Smith.

How do you know to use a cloud account to log in? Below the Password field it says "Sign in to: Cloud"

You'll also use your Cloud account to send jobs to the Canon Copiers in Flagg.



Other user



Sign in to: cloud

[How do I sign in to another domain?](#)

For problems with GWID, UserID,
or Columbian Cloud accounts, as well
as network problems, dead computers in labs,
etc., contact the IT Support Center (ITSC):

Phone: 202-994-GWIT (4948)
ots@gwu.edu



GET HELP

Or go to
it.gwu.edu

- Get Started
- [Submit a request](#)
- Telecommute
- Log In To GWeb
- About GWeb Access
- Access Blackboard
- Access Internet
- Activate or access GW email
- Chat with Martha
- Download Software

Information Technology

the technology solutions to promote and advance teaching, learning, research and support for the GW

Get Started with GW Information Technology

Request for

James Huckenpahler

Quantity

1

Please use this form to submit an issue you are experiencing with a current service from GW IT, such as phone not working, undelivered mail, delays and computer-related issues.

Please be as detailed as possible. Include all relevant information, such as your location and contact information. Indicate how the issue began and whether or not it is recurring.

For email related issues, such as delayed or undelivered mail, please include the original message sent by the sender as text and not as a screen shot. The IT Support Center will need the message header information, explained [here](#)

If you would like IT Support on a large project or initiative, please go to <https://go.gwu.edu/itprojectreq>

Please provide description of the problem (required)

Location (required)

If you are on campus, include building and room number. If you are off campus, enter "remote"

Phone Number (required)

would you like to include an attachment (not all interfaces support this)

Submit request

Save and close

That form (should) be routed to the right person to solve the problem.

If you think your request has gotten lost in limbo, contact CCAS IT Support at **ots@gwu.edu** and your program admin.



[Home](#) ▶ Support

Support



[Submit a Request](#)

ithelp@gwu.edu

[Reset Password](#)



[Classroom Support](#)

202-994-7900

[Website](#)



[Knowledge Base](#)

[Digital Workplace](#)

[View My Tickets](#)



[Phone](#)

202-994-4948

24 hours a day

7 days a week



[Walk-In](#)

Walk-In Support Centers

**Full array of resources listed at:
<https://it.gwu.edu/support>**

If you are experiencing...

NOTE: Due to the COVID-19 pandemic, we are currently providing remote support you remotely.

visit Digital Workplace, our customer support portal, at go.gwu.edu/itrequest to learn more about technology at GW.

...isily working to...
...ss above. Be sure to

**Walk-in support centers:
Monday–Friday, 9AM–5PM**

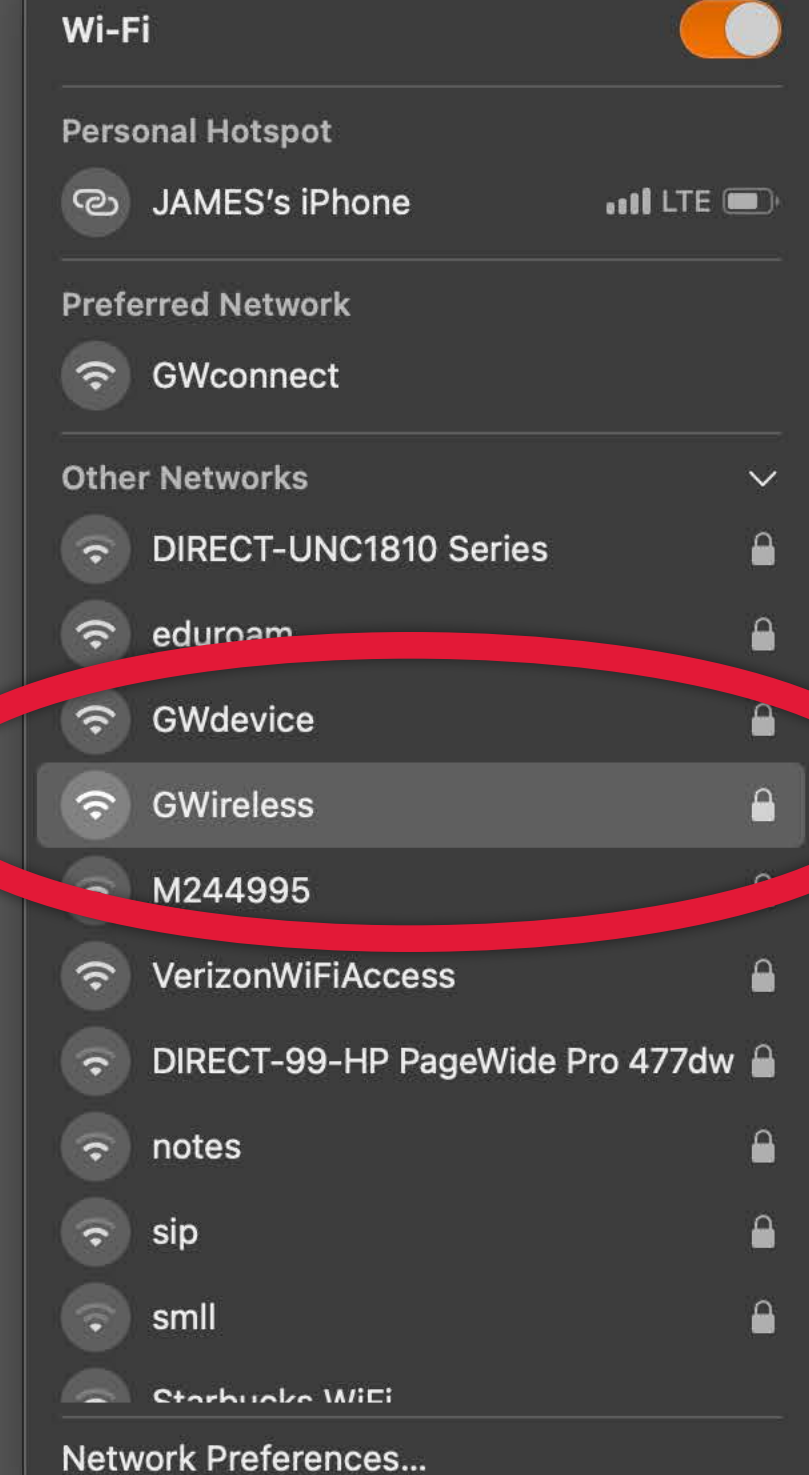
+ Flagg Building B128


+ Foggy Bottom-Rome Hall 354



**Connecting
to the network
on- & off-campus.**

How can I get a secure wireless connection on my laptop when I am on campus? Select the **GWireless** network...





Select a certificate or enter a name and password for network "GWireless"

No certificate selected

Account Name: UserID

Password: ●●●●●●●●●●●●●●●●

Remember this information

Cancel OK

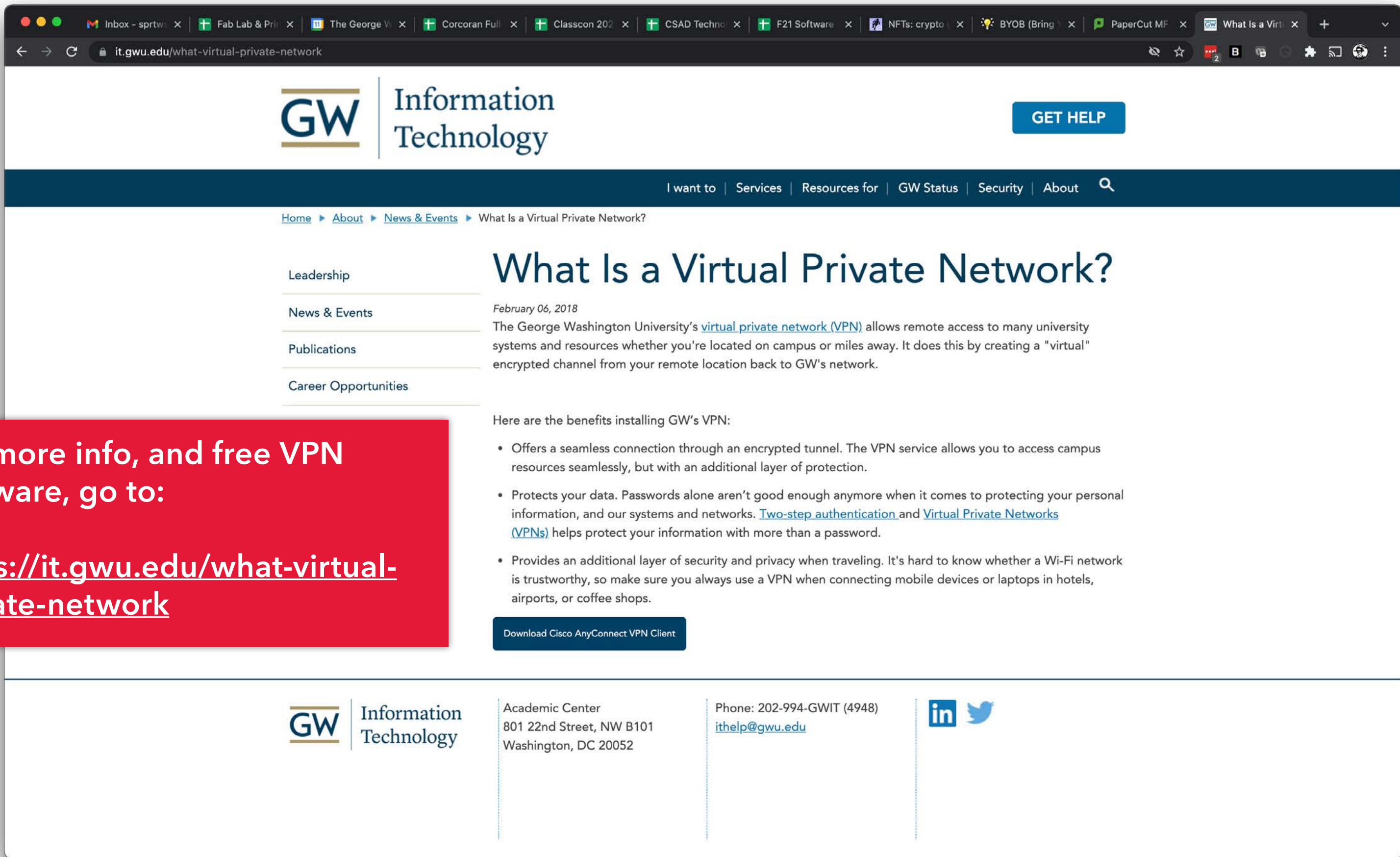
A red oval highlights the Account Name and Password fields.

Use your UserID to log in.



Click 'continue' and you are set.

If you are off-campus and need to access more secure systems, you'll need to connect to the **VPN (virtual private network)**...



For more info, and free VPN software, go to:

<https://it.gwu.edu/what-virtual-private-network>



Log Out

Software Downloads

Welcome **Bernard Huckenpahler**. Select a category or follow the appropriate "Download" links below to obtain software.

Category:

Download the version of the software for your OS.

Cisco VPN (Off-Campus Access)

Cisco AnyConnect 4.9.06037 for Mac OSX

[Download CiscoAnyConnect-4.9.06037-Mac.dmg](#) (42.24 MB) (File will begin downloading in a few seconds)

Cisco AnyConnect 4.9.06037 for macOS 10.13 and Higher, includes the GWVPN profile by default. macOS Big Sur (11.0) compatible and includes bug fixes specifically for macOS.

Cisco AnyConnect 4.9.06037 for Linux

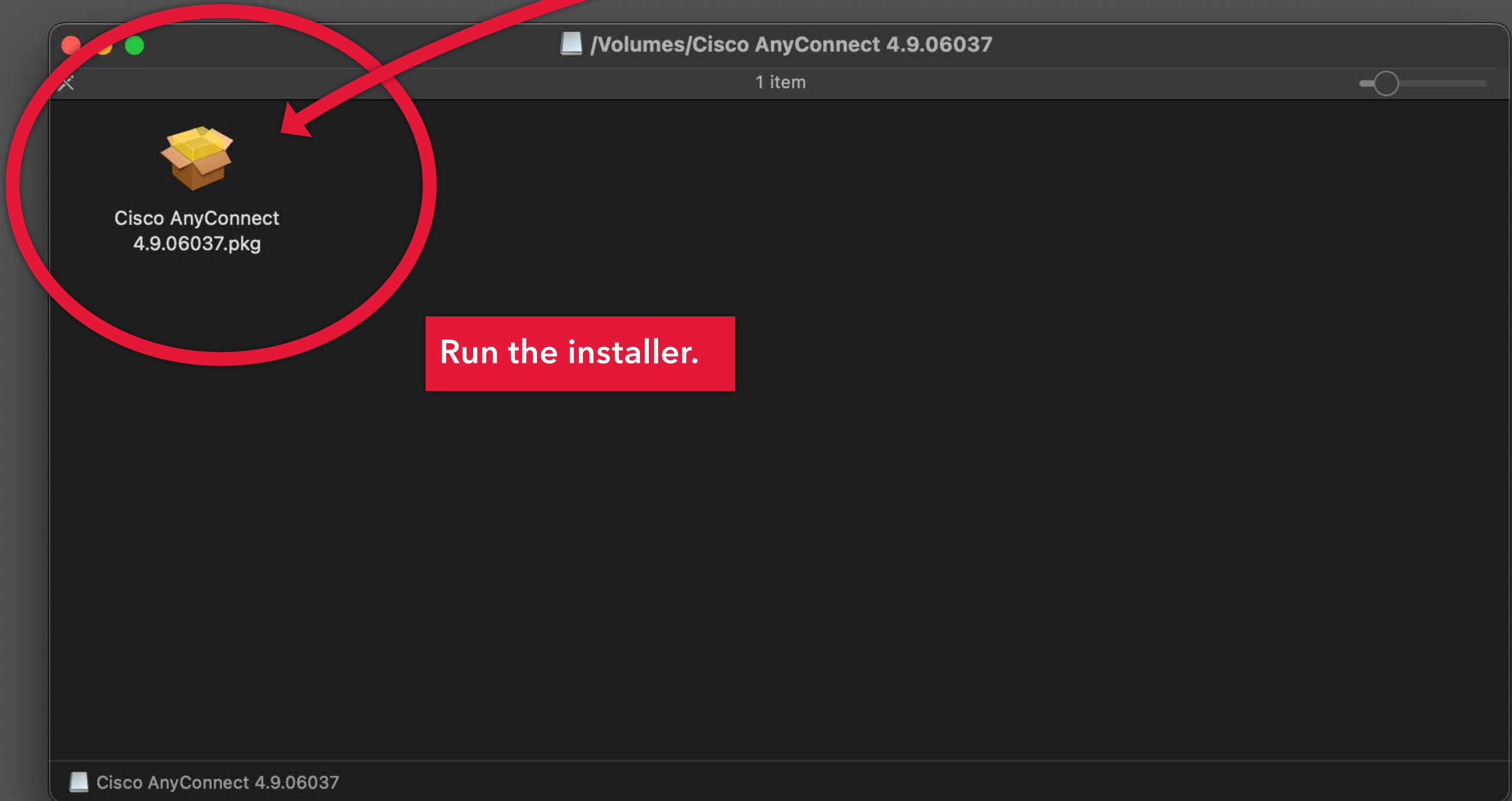
[Download anyconnect-linux64-4.9.06037-predeploy-k9.tar.gz](#) (26.18 MB) (File will begin downloading in a few seconds)

Cisco AnyConnect 4.8.02045 for Windows

[Download CiscoAnyConnect-4.8.02045-Win.exe](#) (22 MB) (File will begin downloading in a few seconds)

Cisco AnyConnect 4.8.02045 for Windows 7 and Higher, includes the GWVPN profile by default.

CiscoAny...Mac.dmg
44.3 MB




Run the installer.

Back/Forward | Action | Share | Add Tags | View | Eject | Search

Applications/Cisco

- Chess.app
- Chrome Re...installer.app
- Cisco
- Cisco Web...eetings.app
- Citrix Workspace.app
- ClamXAV.app
- Clocks.app
- Cocoa JSON Editor.app
- Color Oracle.app
- ColorCheck...bration.app
- Cisco AnyC...t DART.app
- Cisco AnyC...Client.app**
- Cisco AnyC...et Filter.app
- Uninstall A...ct DART.app
- Uninstall A...onnect.app

Launch the Cisco AnyConnect Secure Mobility Client...



Cisco AnyConnect Secure Mobility Client.app
Application - 3.5 MB

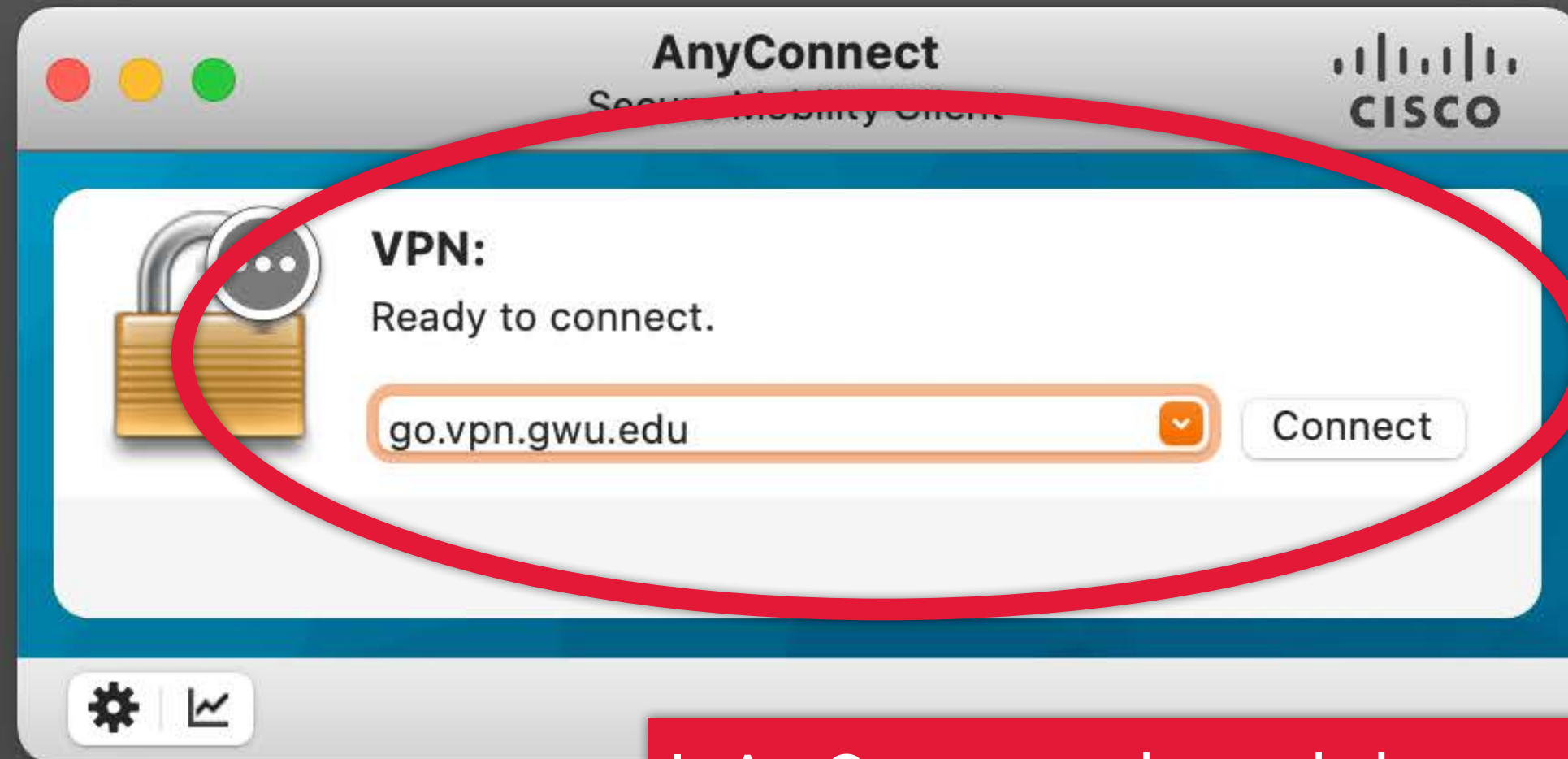
Information [Show Less](#)

Created	Friday, January 22, 2021 at 11:44 AM
Modified	Today, 12:35 PM
Last opened	Today, 12:36 PM
Version	4.9.06037
Category	Utilities

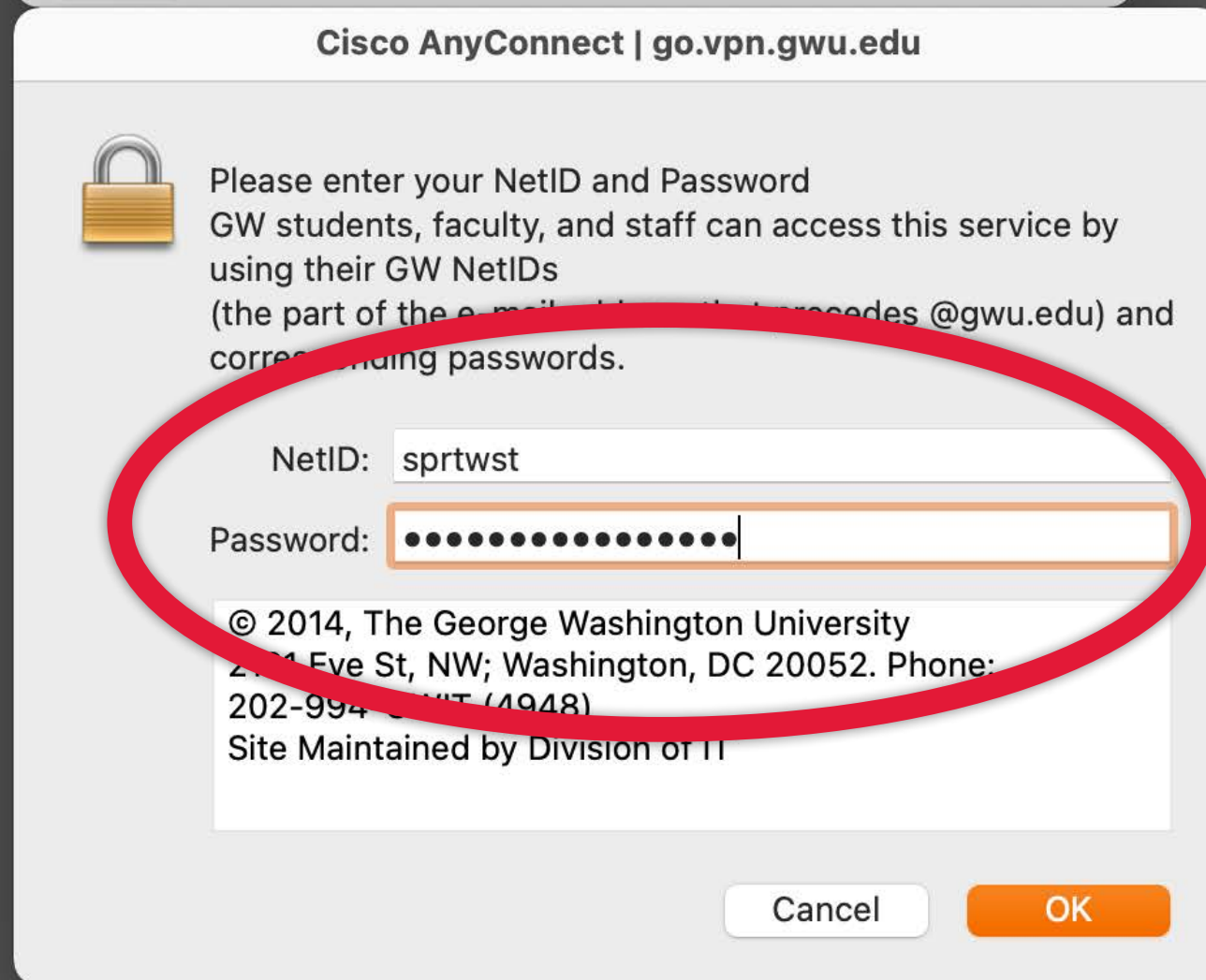
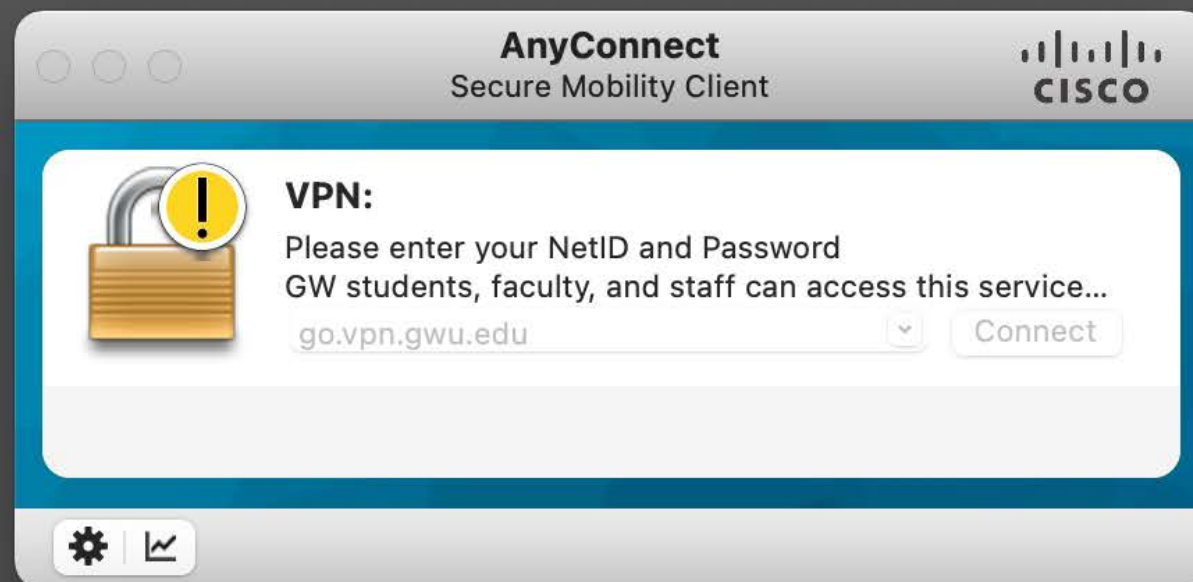
More...

Macintosh HD > Applications > Cisco > Cisco AnyConnect Secure Mobility Client.app

1 of 5 selected, 5.91 TB available



In AnyConnect, underneath the 'Ready to Connect' message in the white space, type <https://go.vpn.gwu.edu/> and click on Connect



Use your UserID and the associated password to log in.

Now you can access the portal from anywhere!

If connected successfully you'll see a brief message. The Cisco AnyConnect icon will appear in your Windows task bar or Mac menu bar.

Next time you launch and connect to Cisco AnyConnect, the <https://go.vpn.gwu.edu/> will be replaced by GWVPN which you can select to reconnect.



Adobe & Other Apps

Important: when using Adobe apps IN THE LABS, for each work session, you will need to:

1. Launch any Adobe app; a login dialog will appear.
2. In the "User" field type your GW email and hit "return" (no password needed here).
3. You will be redirected to a GW single sign-in screen.
4. Enter your UserID and password.

How do I get **Creative Cloud and other lab software** for my personal computer?
The university provides licenses for Adobe Creative Cloud to faculty and students.
Other apps (like Autodesk) offer educational licenses for faculty and enrolled students.

Common lab software, and where to get educational copies...

	Software in CSAD labs	Where can I get an EDU license?
General	Adobe Creative Cloud	http://go.gwu.edu/adobe
	MS Office	https://it.gwu.edu/microsoft-office-365-free-gw-community-0
CAD/BIM	Autodesk AutoCAD	https://www.autodesk.com/education/free-software/featured
	Enscape (plug-in)	https://enscape3d.com/educational-license/
	Rhino	not free; student version = \$195; https://www.rhino3d.com/sales/north-america/United_States
	VRay (plug-in)	not free, student bundle = \$149/year; https://store.chaosgroup.com/educational/product/1-year-term-vray-edu-collection
	SketchUp	not free; student version = \$55/year; https://www.sketchup.com/plans-and-pricing-promo#for-higher-education
	Revit	https://www.autodesk.com/education/free-software/featured
	Fusion 360	https://www.autodesk.com/education/free-software/featured
Photo	PhotoMechanic	not free: students can purchase a full license for \$59, and to do that, they can just email from their edu address, and they'll send back a coupon code for the discount.
Access cloud drives and virtual apps	Citrix	http://citrix.com/receiver - once installed, CCAS services are here: apps.ccas.gwu.edu

To get Creative Cloud, go to <https://www.adobe.com/products/catalog.html> and click on Sign In...

CATEGORIES

[All](#)[Creativity and Design](#)[PDF and E-signatures](#)[Marketing and Commerce](#)[Additional Solutions](#)

TYPES

 Desktop Mobile Web

RESOURCES

[Special Offers](#)

Creative Cloud All Apps

Get 20+ creative apps including Photoshop, Illustrator, InDesign, Premiere Pro, and Acrobat Pro.
[See what's included](#) | [Learn more](#)

[Buy now](#) [Start free trial](#)

Acrobat Pro

The complete PDF solution for today's multi-device world.
[Learn more](#)

[Buy now](#) [Start free trial](#)

Photoshop

Edit, composite, and create beautiful images, graphics, and art on desktop and iPad.
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Premiere Pro

Industry-standard pro video and film editing.
[Learn more](#)

[Buy now](#) [Start free trial](#)

Illustrator

Create beautiful vector art and illustrations on desktop and iPad.
[Learn more](#)

[Buy now](#) [Start free trial](#)

InDesign

Design and publish elegant layouts for print and digital.
[Learn more](#)

[Buy now](#) [Start free trial](#)

After Effects

Cinematic visual effects and motion graphics.
[Learn more](#)

Lightroom (1TB)

Edit, organize, store, and share photos from anywhere.
[Learn more](#)

Premiere Rush

Create and share online videos anywhere.
[Learn more](#)



Type in your GW
email and hit
'Continue.'



Sign in or create an account

Sign in


New user? [Create an account](#)

Email address

my.email@gwu.edu

Continue

Or

 Continue with Apple

 Continue with Google

 Continue with Facebook

Continue with the GW
single sign on, using your
UserID plus @gwu.edu

GW

Sign in

Enter your UserID followed by @gwu.edu

[Can't access your account?](#)

Next

GW community members can access this service using their UserID followed by @gwu.edu and corresponding password. Questions? Contact the IT Support Center at 202-994-4948 or ithelp@gwu.edu. Visit go.gwu.edu/userid for more information and to reset your password.



Sign-in options



All

102 results

Sort Popularity ▾



Creative Cloud All Apps

Get 20+ creative apps including Photoshop, Illustrator, InDesign, Premiere Pro, and Acrobat Pro.

[See what's included](#) | [Learn more](#)

Download



Acrobat Pro

The complete PDF solution for today's multi-device world.

[Learn more](#)

Download



Photoshop

Edit, composite, and create beautiful images, graphics, and art on desktop and iPad.

[Learn more](#)

Download



Premiere Pro

Industry-standard pro video and film editing.

[Learn more](#)

Download

Once you're logged in,
download and install
Creative Cloud.

Download



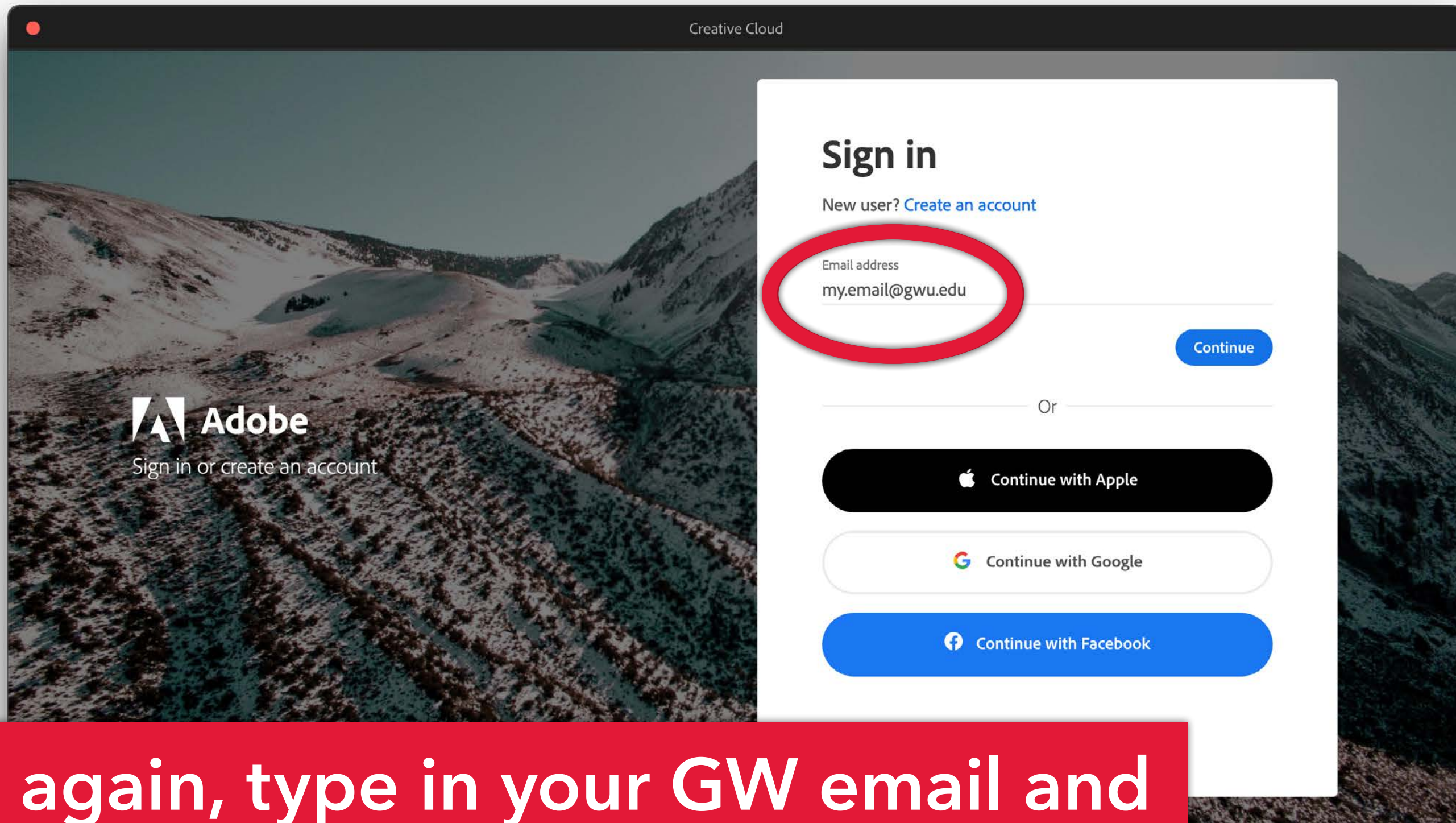
Illustrator

Create elegant layouts for print and digital.

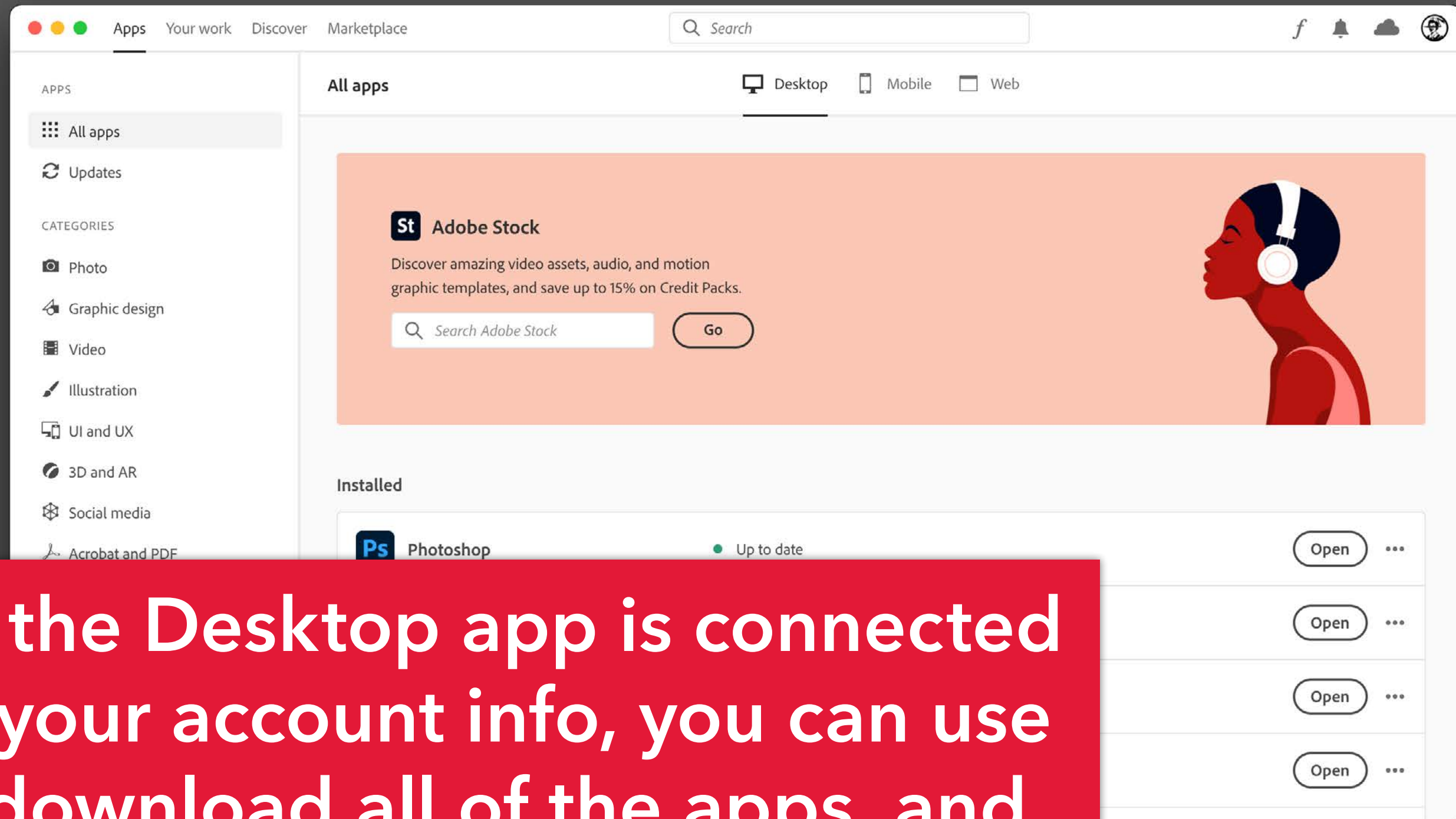
Download



After you have downloaded and installed, it will appear in the menu bar of your desktop.



And again, type in your GW email and continue with the single sign on.



Now the Desktop app is connected with your account info, you can use it to download all of the apps, and you won't need to keep signing in.

Lynda training has been upgraded to **LinkedIn Learning** but it is still free for faculty and students. Go to this address: <https://it.gwu.edu/LILTransition>

From there you will be re-directed to LinkedIn Learning...

[Home](#) ▶ Your Lynda.com account has been upgraded to LinkedIn Learning

Submit a Ticket



Your Lynda.com account has been upgraded to LinkedIn Learning

Your Lynda.com account has been upgraded to LinkedIn Learning to help fuel your lifetime of learning and professional development. Log in to LinkedIn Learning to explore.

... and click here:





Sign In

Sign in using the same email address you use for
LinkedIn.com or your organization email

Email
my.email@gwu.edu

Continue

[Sign in with your library card](#)

New to LinkedIn? [Join now](#)

**Use your NetID to log in, and
complete the single sign on if asked.**

Set a weekly goal



We'll help you keep learning

Set a goal

Top picks for you



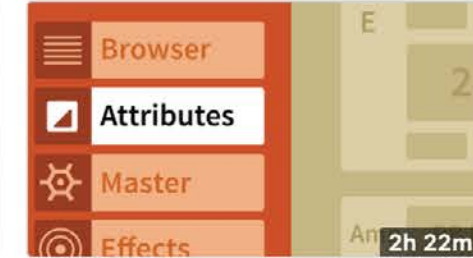
INKJET PRINTING: ADVANCED PHOTOGRAPHY TECHNIQUES
By: Ben Long

Ad

- Adobe XD
29 course results
- Advertising and Promotion
54 course results
- Google Ads
8 course results
- Adobe Animate
17 course results
- ad
- Adobe Photoshop
- Adobe Illustrator
- Administrative Assistance
- Adobe Premiere Pro
- Google Adwords
- [See all results for "Ad"](#)

MASSIVE: Digital Synthesis
By: Evan Sutton

Photography Foundations:



FM8: Frequency Modulation



Photography:

Voila! Once you're in, search away for courseware.

Get a more personalized and i

Connect your LinkedIn account now to sta

- Get customized course recommendations
- Watch courses with other learners
- Deepen your learning with Q&A discussions and Learning Groups

Connect LinkedIn account

Not now



In addition to Google Drive (associated with your GW mail), the university offers GW Box for online cloud storage and collaboration. It's free and offers unlimited storage space. To access it, go to:

<https://gwu.app.box.com/>

Part of The George Washington University?

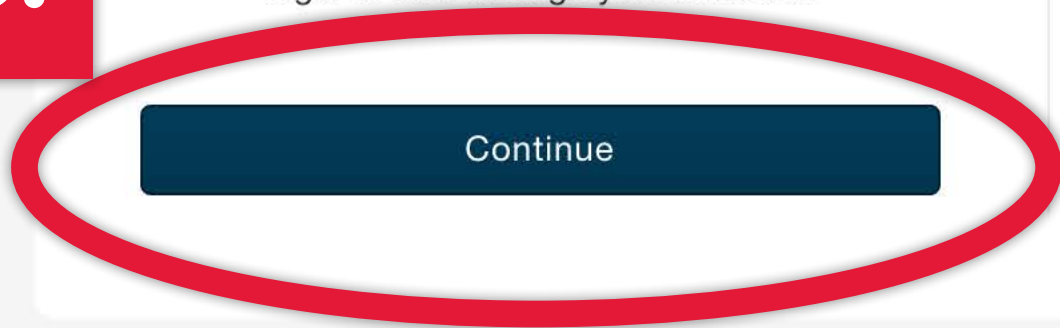
The George Washington University uses your network credentials to login to Box. Continue to login to Box through your network.

Continue

If you are not a part of The George Washington University, continue to log in with your Box.com account.

Not a part of The George Washington University

Click here:



Continue with the single sign on if asked.

GW

Sign in

Enter your UserID followed by @gwu.edu

[Can't access your account?](#)

Next

GW community members can access this service using their UserID followed by @gwu.edu and corresponding password. Questions? Contact the IT Support Center at 202-994-4948 or ithelp@gwu.edu. Visit go.gwu.edu/userid for more information and to reset your password.



Sign-in options

box

- All Files
- Recents
- Synced
- Notes
- Trash
- My Collections
- Favorites
- Drag items here for quick access
- Get Box Drive

Search Files and Folders

Help, Check, Notifications, GW Logo, New +

All Files

Recent Files



Name	Updated	Size
(Resource) GW IT-Classroom Data	Aug 17, 2021 by Calaway Childress	14,332 Files
Art-Theater Health and Safety Class Materials	Aug 27, 2019 by Siobhan Rigg	44 Files
...	Jan 13, 2021 by Paul Reuther	25 Files
...	Feb 22, 2021 by David Giacalone	918 Files
Corcoran Techs - Studio Info	Yesterday by James Huckenpahler	328 Files
Do-Not-Touch	Jun 20, 2020 by Maywadee Viriyapah	375 Files
Emmett-Frisbee	Jan 6, 2021 by James Huckenpahler	3 Files
FACTORY	Nov 23, 2020 by James Huckenpahler	151 Files
HospitalEntranceScreen	May 16, 2020 by David Lee	103 Files
Interviews	Oct 2, 2019 by James Huckenpahler	4 Files
LOGS	Sep 29, 2020 by James Huckenpahler	1 File

Voila, you're in.

Collaborate in real-time

Use Box Notes to keep your team in sync during meetings.

[Try Box Notes](#)

1/3

Copiers

Print jobs can be sent from the lab computers and personal laptops using CCAS Follow Me to the **Canon copiers** in Smith Hall (101) and the Flagg building (B103, B136, 157, 159, and on the landing outside of 219.)

Your Gworld card should work within 24 hours of your account being acitivated. You can also key in your cloud account on the touch pad. If you still need help, the closest help desks are Flagg B128, and Rome Hall 354.



[Home](#) ▶ [CCAS Printing](#)

[CCAS Cloud](#)

[CCAS Printing](#)

[CCAS Self-Service Portal](#)

[CCAS Software](#)

[Classroom Technology](#)

[Research Technology Services](#)

[Support](#)

CCAS Printing

FollowMe printing is currently only accessible through Citrix. Please see [Printing from CCAS Citrix Workspace](#) for instructions on how to print.

FollowMe printing allows users to print from their personal and university-owned Windows, Linux, and Mac machines securely and easily. Print jobs can be released at the copier using your GWorld Card to tap and print. Other features include a single print driver installation on your workstation and a reduction in the environmental impact associated with copiers.

What do you need to use CCAS Follow Me Printing

A CCAS Cloud account and GWorld Card

Instructions for accessing the copiers are on this page:
<https://ots.columbian.gwu.edu/ccas-print-management-project>

your credentials.

If you do not have a CCAS Cloud Account, an account will be created for you and an e-mail will be sent with

Scroll down for links to info on printing from lab computers as well as installing the driver for your personal laptop.

The CCAS Follow Me Print Driver installed on your computer.

[How to install Follow Me Print Driver on Mac](#)

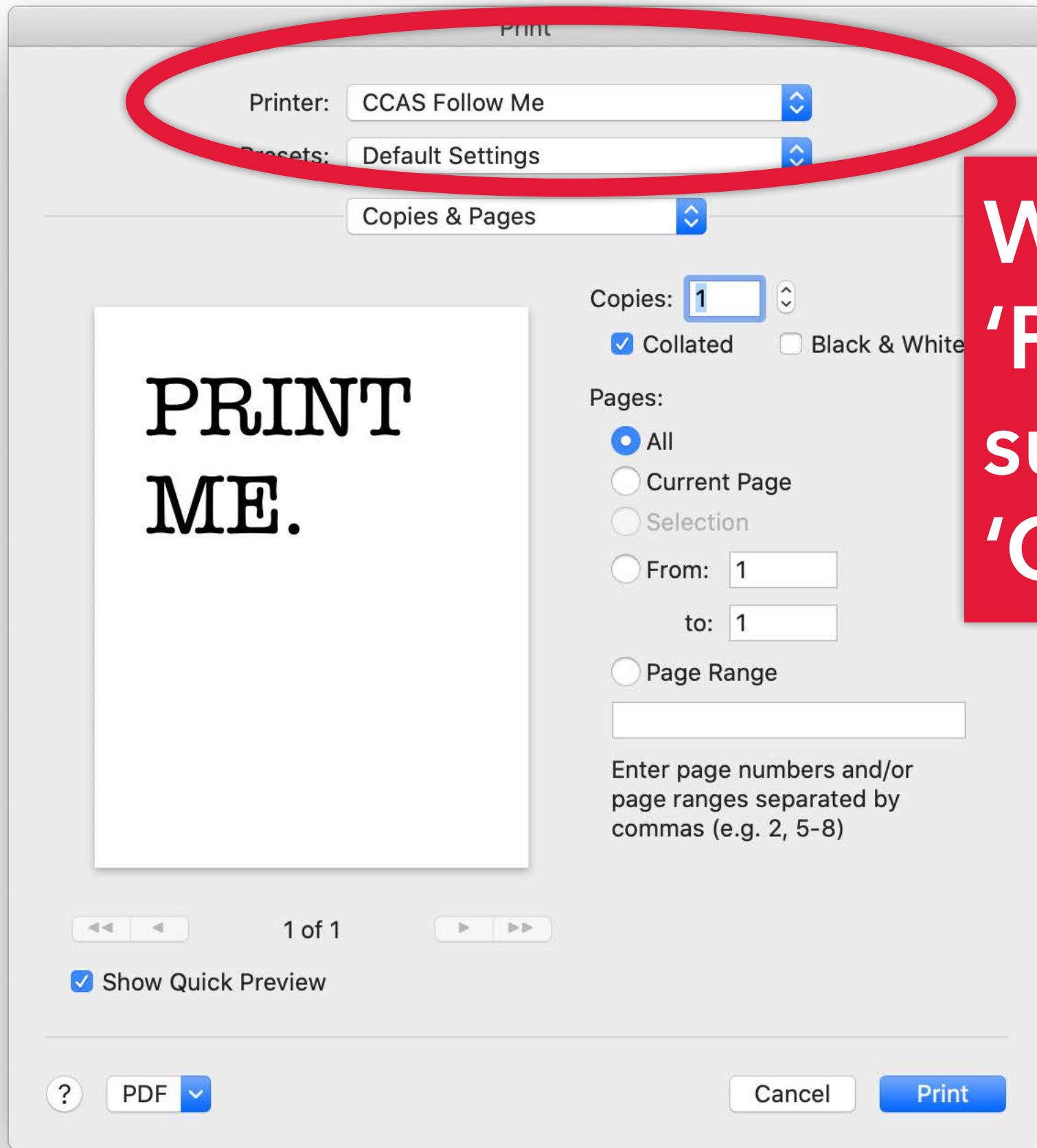
[How to install Follow Me Print Driver on PC](#)

[How to install Follow Me Printer Driver on Linux](#)

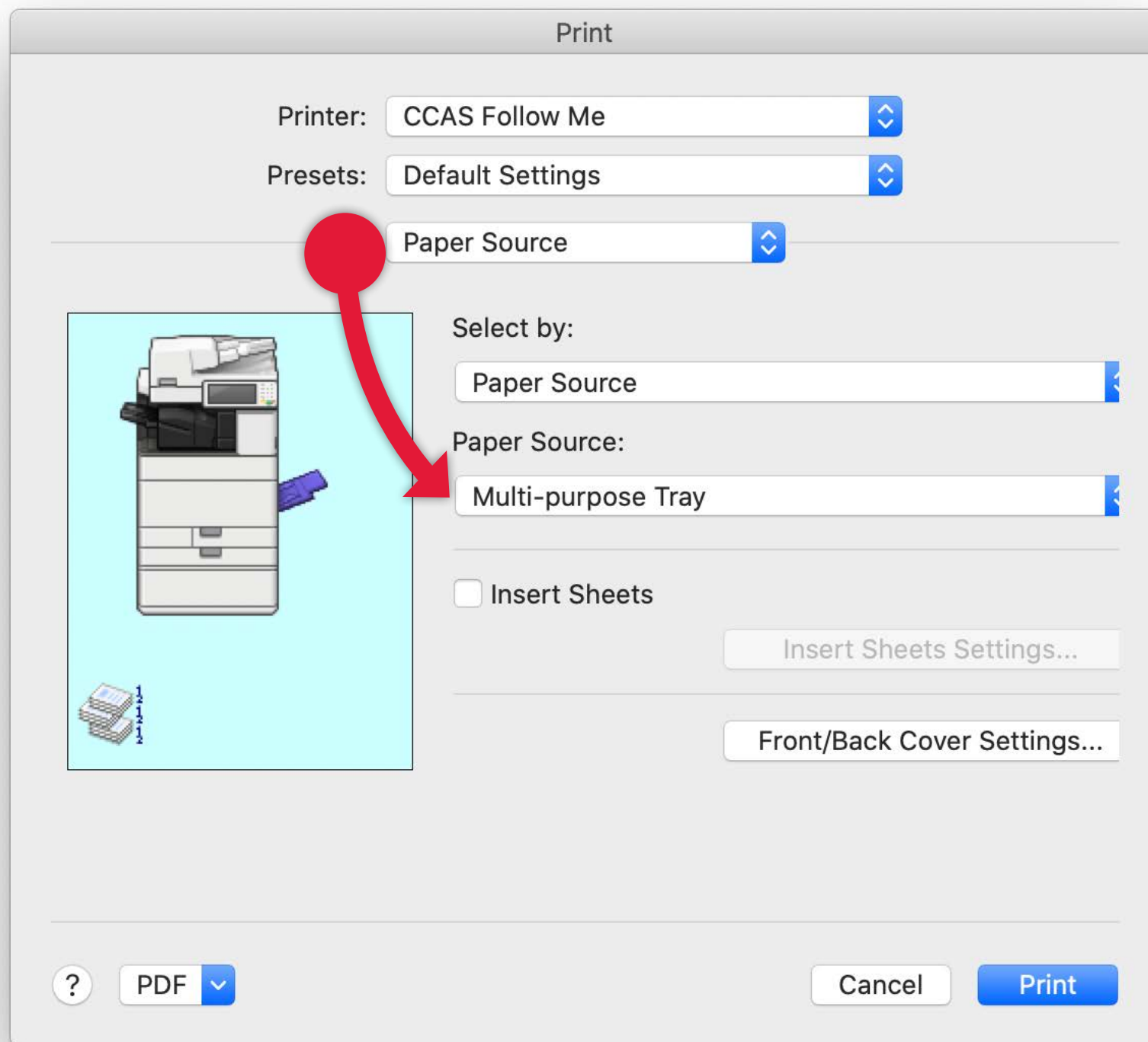
Once the Follow Me print queue has been installed, you can [release your print job](#) at the copier by tapping your GWorld Card.

Access to GWireless, the CCAS VPN or an ethernet connection connected to the CCAS domain.

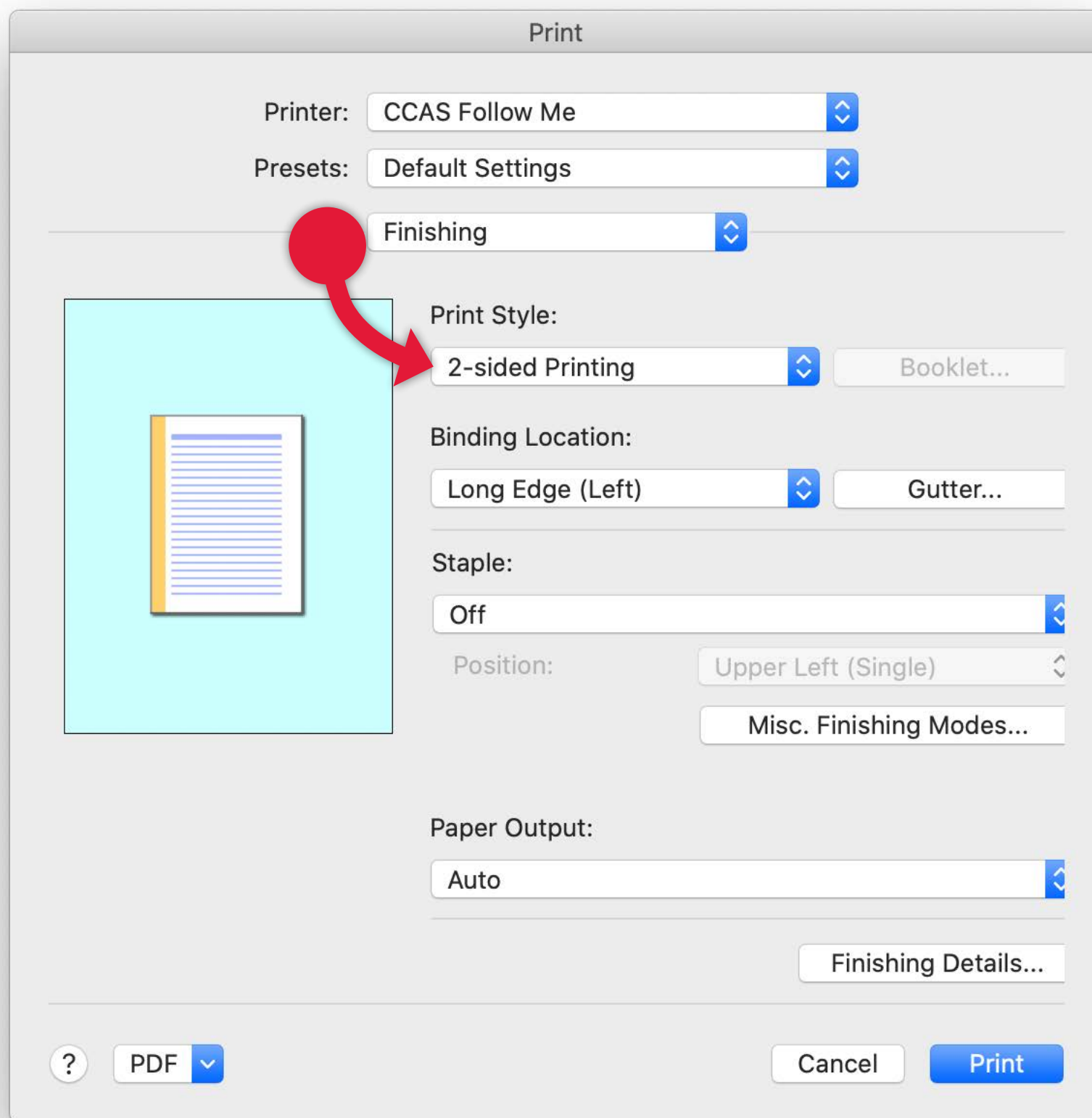
[How to access GWireless](#)



When printing, in the 'Print' dialog, make sure you are printing to 'CCAS Follow Me.'



All custom paper must be loaded in the multipurpose tray on the side.



The copiers are set to '2-sided Printing' by default, but you can change to single-sided in the 'Finishing' settings.



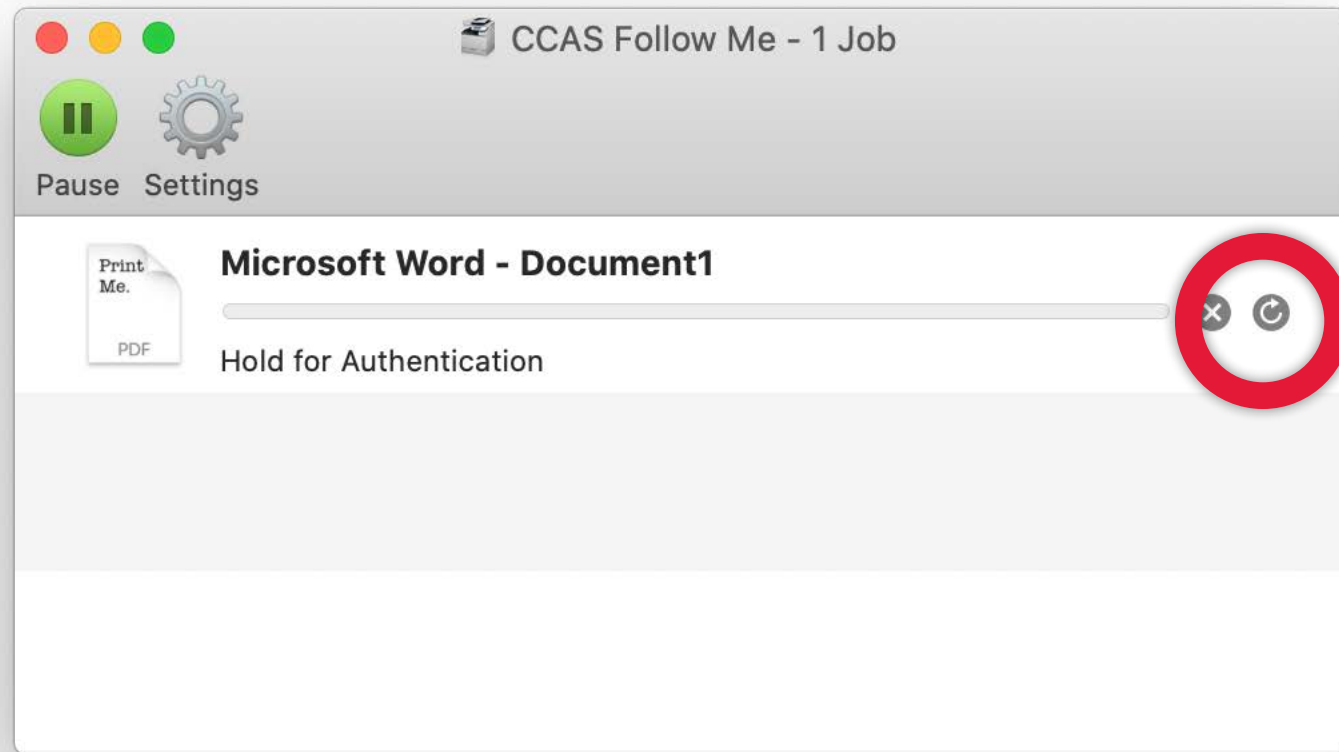
Enter your name and password for the printer
"CCAS Follow Me".

Name:

Password:

Remember this password in my keychain

Once you hit 'Print' you'll be asked for your Columbian Cloud username and password.



Make sure your job leaves the print queue before going to the printer.

If it is on 'Hold for Authentication,' click the arrow button to re-enter your Cloud username and password.

After you've sent your job to the print queue, simply tap your GW ID card at the nearest copier to release the job.



Fab Lab & Service Bureau

The **Fab Lab in Flagg B148** has laser cutters, 3D printers, desktop CNC routers and small vinyl cutters. Students who have received training may access the devices during [open lab hours](#).

To learn more about what gear we have or to schedule training, contact Corcoran Techs at corcorantechs@gwu.edu.

Birch and acrylic sheets are chargeable materials. Students will be billed for chargeable materials. Any outstanding balances must be paid before any additional printing will be processed.

Free materials (18*24" sheets):

cardboard

single-ply chip board

double-ply chip board

Chargeable materials (18*24" sheets):

1/8" birch = \$10/sheet

1.75mm acrylic = \$15/sheet

3mm acrylic = \$18/sheet

Need large format inkjet printing, laser cutting, engraving, or 3D printing?
Submit your files to the service bureau using the **PaperCut** portal:

<https://go.gwu.edu/CSADservice>

**Note: if you are on a campus network,
that link will take you directly to the portal;
if you are not on campus, you'll need
to connect to the campus network
using VPN software.**

The screenshot shows a web browser window with the URL `fb-papercut-p01.ead.gwu.edu:9192/user`. The page features a colorful, abstract illustration of a university campus with trees, buildings, a hand holding a smartphone, and a person in a hammock. The login form is centered and includes the following text: "THE GEORGE WASHINGTON UNIVERSITY WASHINGTON, DC", "Log in", "Welcome to GW PaperCut Printing!", "Username" with an input field, "Password" with an input field, a "Log in" button, and a "Language Select" dropdown menu set to "English". A red circle highlights the Username and Password input fields.

Use your UserID and the associated password to log in.

If you are having trouble logging in, contact James H at sprtwst@gwu.edu

CSAD FAB LAB
Location: Flagg B148
Pick-up: Outside of Flagg B148
Hours: 9AM-6PM
Email: corcorantechs@gwu.edu
Instructions: Make sure to read the [instructions](#) to properly submit your file. Failure to do so may result in your submission getting rejected.
Turn Around: We will do our best to get work back to you within 24 hours. Please allow for extra time during busy periods (e.g. mid and end term projects). Look at announcements for other delays.
Laser Template: When prepping a file for laser cutting, please use the [template](#).
Tips: For general How-To's and other tips, visit our [GitHub](#).

ANNOUNCEMENTS

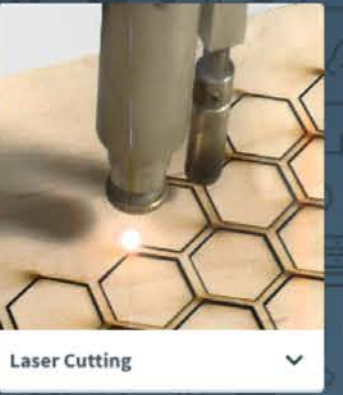
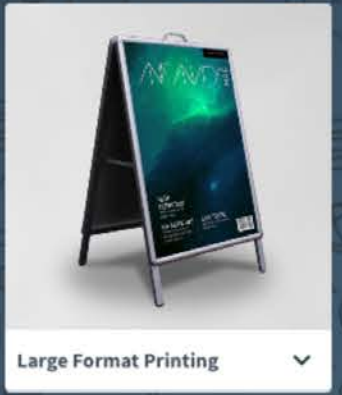
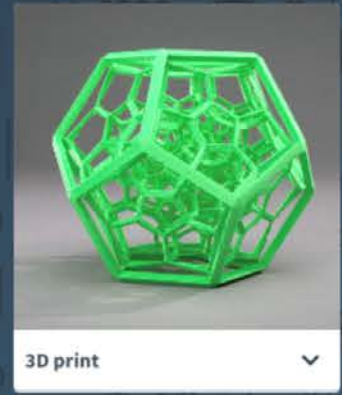
HJ *NOTE: After July 8, Fab Lab and Large format printing services will be on pause until the beginning of the fall semester. Grad students who need assistance should reach out directly to James H via email (jhuck@gwu.edu)
Huckenpahler, James, 2 months ago

HJ You must complete training to use the lab or submit jobs. If you are still testing your model, please use chip or cardboard and save birch/acrylic for the final model (they cost a LOT more).
Huckenpahler, James, 2 months ago

Choose Product My Orders

You'll see helpful info and announcements at the top of the screen.

Choose a Product



My Orders

Order	Title	Product	Cost	Last activity	Status
#2589	maps signage - print x4 each	Large Format Printing		April 21, 2022 5:19 PM	Completed
#2587	Print-n-stick for NEXT	Large Format Printing		April 21, 2022 5:19 PM	Completed

CSAD FAB LAB
Location: Flagg B148
Pick-up: Outside of Flagg B148
Hours: 9AM-6PM
Email: corcorantechs@gwu.edu
Instructions: Make sure to read the [instructions](#) to properly submit your file. Failure to do so may result in your submission getting rejected.
Turn Around: We will do our best to get work back to you within 24 hours. Please allow for extra time during busy periods (e.g. mid and end term projects). Look at announcements for other delays.
Laser Template: When prepping a file for laser cutting, please use the [template](#).
Tips: For general How-To's and other tips, visit our [GitHub](#).

ANNOUNCEMENTS

HJ *NOTE: After July 8, Fab Lab and Large format printing services will be on pause until the beginning of the fall semester. Grad students who need assistance should reach out directly to James H via email (jhuck@gwu.edu)
Huckenpahler, James, 2 months ago

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Huckenpahler, James, 2 months ago

Choose Product | My Orders

Choose a Product

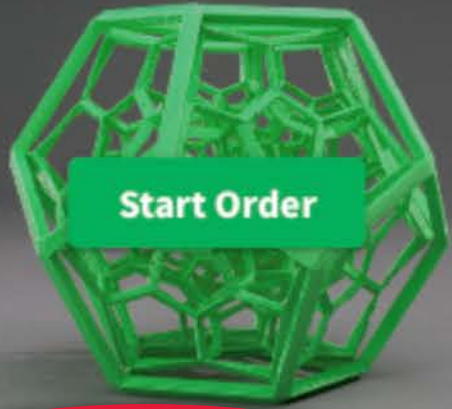
3D print | Large Format Printing | Laser Cutting

But the good stuff is down here: products we offer. (And we'll be adding more in the future.)

My Orders

Order	Title	Product	Cost	Last activity	Status
#2589	maps signage - print x4 each	Large Format Printing		April 21, 2022 5:19 PM	Completed
#2587	Print-n-stick for NEXT	Large Format Printing		April 21, 2022 5:19 PM	Completed

Choose a Product



Start Order

Click on the product name to see helpful submission info.

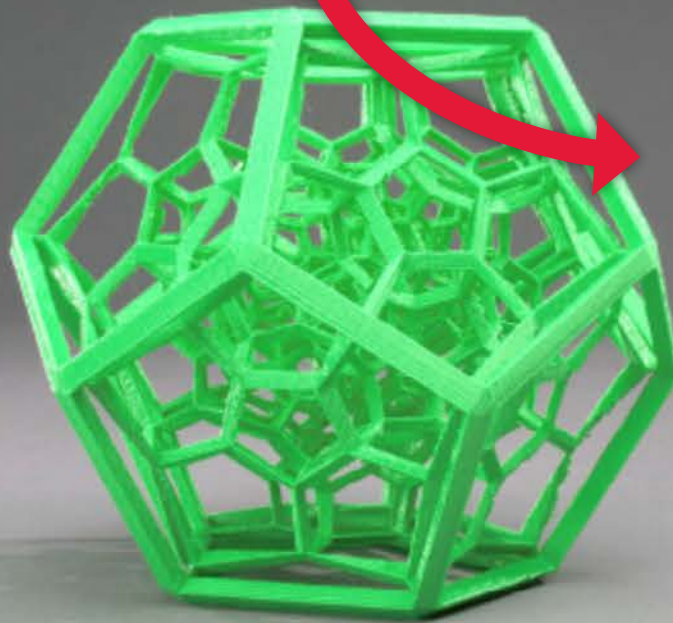


Large Format Printing



Laser Cutting

3D print



3D print

Use [Makerbot Print](#) software to prepare your file. Arrange, size and apply print settings to your .STL file(s) on the build plate. Then go to "File > Save Project As..." and upload the saved .PRINT file via the submission form. Your model will be printed on random colors or natural (unpigmented filament) PLA. Tips can be found on our [GitHub Wiki](#)

Start Order

Instructions: Make sure to read the [instructions](#) to properly submit your file.

Failure to do so may result in your submission getting rejected.

Turn Around: We will do our best to get work back to you within 24 hours.

Please allow for extra time during busy periods (e.g. mid and end term projects).

Look at announcements for other delays.

Laser Template: When prepping a file for laser cutting, please use the [template](#).

Tips: For general How-To's and other tips, visit our [GitHub](#).

Huckenpahler, James, 2 months ago

HJ

You must complete training to use the lab or submit jobs. If you are still testing your model, please use chip or cardboard and save birch/acrylic for the final model (they cost a LOT more).

Huckenpahler, James, 2 months ago

Choose Product

My Orders

Click on a product photo to go straight to the submission form.

Choose a Product



3D print



Large Format Printing



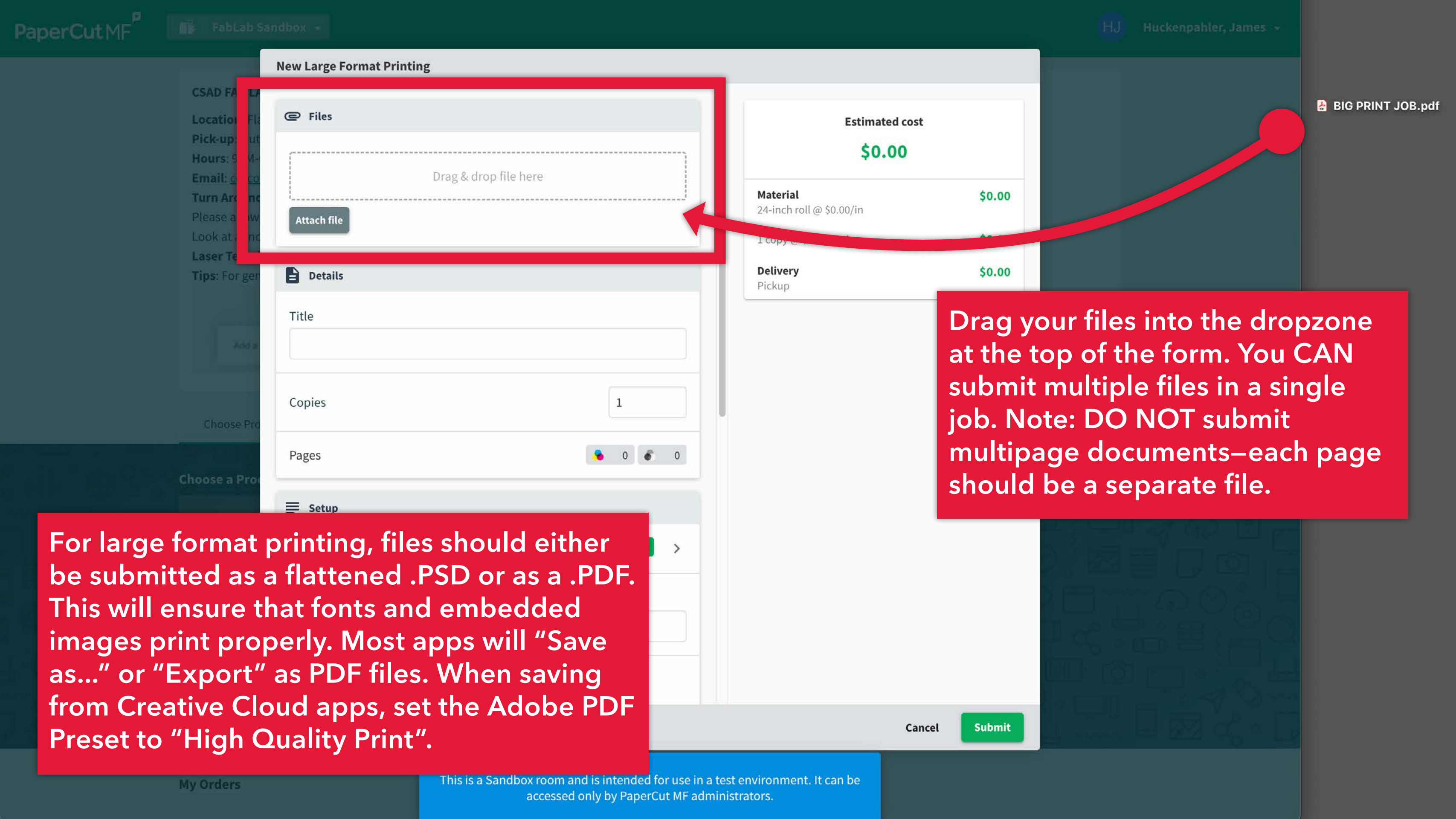
Laser Cutting



My Orders

Order	Title	Product	Cost	Last activity	Status
#2589	maps signage - print x4 each	Large Format Printing		April 21, 2022 5:19 PM	Completed

Note: different products have different options in the order forms. The following slides show what to look out for:



New Large Format Printing

Files

Drag & drop file here

Attach file

Details

Title

Copies

1

Pages

0 0

Estimated cost

\$0.00

Material

24-inch roll @ \$0.00/in

\$0.00

Delivery

Pickup

\$0.00

Cancel

Submit

BIG PRINT JOB.pdf

For large format printing, files should either be submitted as a flattened .PSD or as a .PDF. This will ensure that fonts and embedded images print properly. Most apps will "Save as..." or "Export" as PDF files. When saving from Creative Cloud apps, set the Adobe PDF Preset to "High Quality Print".

Drag your files into the dropzone at the top of the form. You CAN submit multiple files in a single job. Note: DO NOT submit multipage documents—each page should be a separate file.

Location: Fla
Pick-up: Out
Hours: 9AM-
Email: corco
Turn Around
Please allow
Look at anno
Laser Tem
Tips: For g

Files



Drag & drop file here

Attach file

Details

Title

Copies

Pages  0  0

Setup

Paper Stock 24-inch roll >

Sheet length in inches

I have read the submission instructions. I

Give the job a name and select number of copies.

Estimated cost

Material	\$0.00
24-inch roll @ \$0.00/in	
1 copy @ \$0.00 each	\$0.00
Delivery	\$0.00
Pickup	

New 3D print

Files

Drag & drop file here

Attach file

Estimated cost

\$0.00

Material	\$0.00
PLA color: natural	
1 copy @ \$0.00 each	\$0.00
	\$0.00

Details

Title

Copies

Material

PLA

Pages



Setup

I have read the submission instructions. I

For 3D print jobs, use the [Makerbot Print](#) software to prepare your file. Once the model has been sized and positioned on the build plate, apply print settings and go to "File > Save Project As..." Upload the saved .Print file to the submission.

For laser cutting jobs, save each artboard in Illustrator as a .PDF file before uploading each one individually.

Details

Title

Copies

Pages

Material

Choose your material:

1 copy @ \$0.00 each

Delivery

Pickup

\$0.00

\$0.00

\$0.00

For laser jobs, it is **STRONGLY** recommended that you use the [Adobe Illustrator template](#) for setting up your jobs. Save and submit your jobs as .PDF files.

Setup

Did you use the Laser Template

Choose 'Yes' or 'No'



Did you use the Laser Template

Choose 'Yes' or 'No'

Yes

No

Material

Choose your material:



I have read the submission instructions. I UNDERSTAND that my submission may get rejected if I did not follow these guidelines, and that my GWorld account will be charged for some materials.

Choose 'Yes' or 'No'



Enter your GWID

Cancel

Submit

Drag & drop file here

Attach file

***Yes, we are charging for some materials now.**

Estimated cost

\$10.00



Details

Title

Copies

1

Pages

 0  0

For laser jobs, choose your material. If you are interested in working with other materials, contact: corcorantechs@gwu.edu

No



Material

Birch



I have read the submission instructions. I UNDERSTAND that my submission may get rejected if I did not follow these guidelines, and that my GWorld account will be charged for some materials.

Choose 'Yes' or 'No'



Material

Birch

\$10.00

1 copy @ \$10.00 each

\$10.00

Delivery

Pickup

\$0.00

I have read the submission instructions. I UNDERSTAND that my submission may get rejected if I did not follow these guidelines, Choose 'Yes' or 'No' > account will be charged

For ALL jobs, add your GWID.

Enter your GWID

Accounting

Charge to Personal account

Delivery & Instructions

Delivery option Pickup

Hallway pickup outside of Flagg B148

Additional instructions

\$10.00

Material	\$10.00
Birch	
1 copy @ \$10.00 each	\$10.00
Delivery	\$0.00
Pickup	

3D print

Submit

Email: corco
Turn Around
Please allow
Look at anno
Laser Temp
Tips: For gen

UNDERSTAND that my submission may get rejected if I did not follow these guidelines, and that my GWorld account will be charged for some materials.

Choose 'Yes' or 'No' >

Enter your GWID

Accounting

Personal account

The pickup location for all finished jobs is the hallway outside of Flagg B148.

Delivery & Instructions

Delivery option

Pickup

Hallway pickup outside of Flagg B148

Additional instructions

Material	\$10.00
Birch	
1 copy @ \$10.00 each	\$10.00
Delivery	\$0.00
Pickup	

Cancel

Submit

3D print

for some materials.

Enter your GWID

Accounting

Charge to

Personal account



Delivery & Instructions

Delivery option

Pickup



Hallway pickup outside of Flagg B148

Additional instructions

1 copy @ \$10.00 each

\$10.00

Delivery

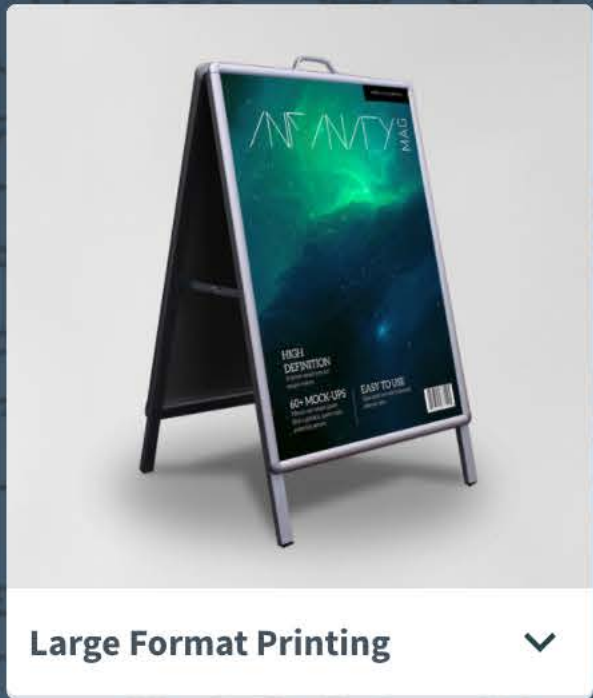
\$0.00

Pickup

Hit submit!

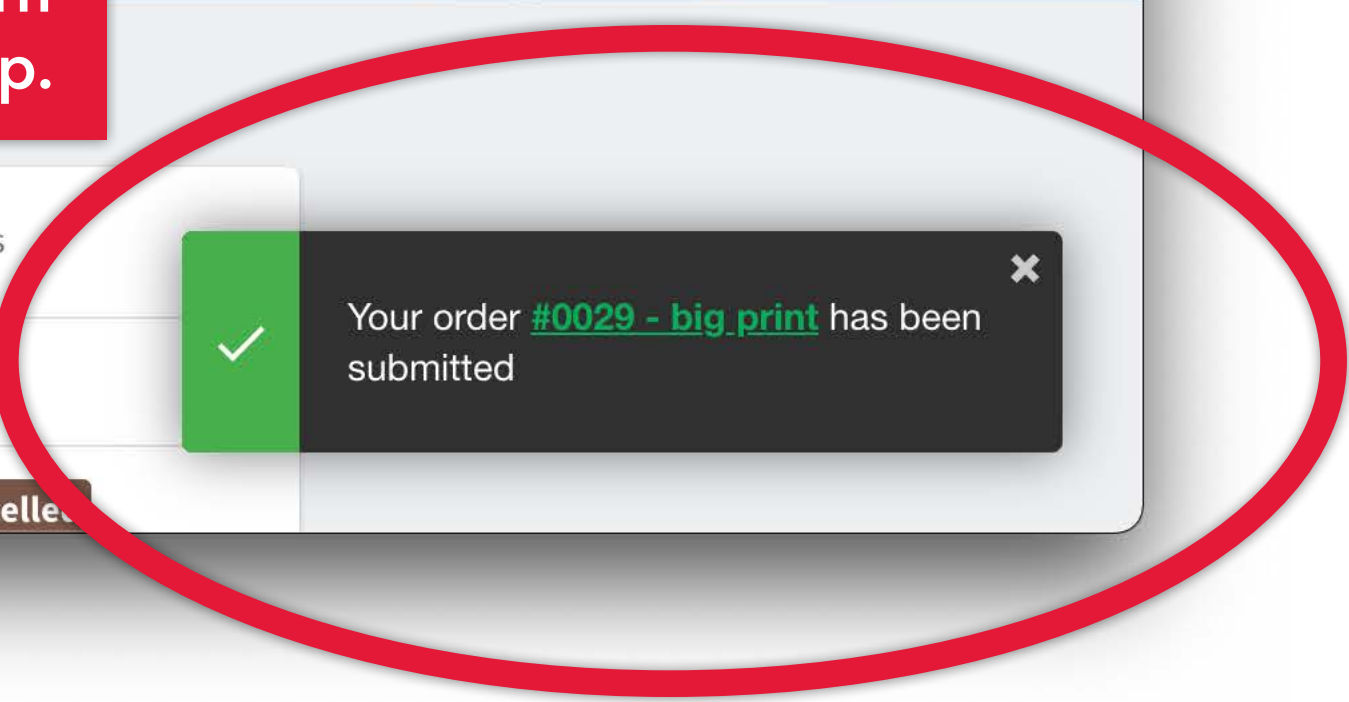
Cancel

Submit



Once your job is submitted, you'll return to the home screen and see this pop-up.

	Cost	Last activity	Status
Printing		October 11, 2021 8:22 AM	New
Printing		September 28, 2021 10:32 AM	Cancelled



Your Corcoran Fab Lab order has been submitted.  Inbox x



no-reply@papercut.gwu.edu
to sptwst ▾

8:22 AM (2 minutes ago) ☆ ↶ ⋮

PaperCutMF[®]

Hi, there!

Your Large Format Printing order with the Corcoran Fab Lab has been submitted. We will do our best to get it back to you within 24 hours. Please allow extra time around busy periods such as mid and end of semester projects.

[View Order](#)

You'll receive an email that looks a little like this...

↶ Reply

↷ Forward

Your Corcoran Fab Lab order has been completed. Σ Inbox x



no-reply@papercut.gwu.edu
to sptwst ▾

8:24 AM (1 minute ago) ☆ ↶ ⋮

PaperCut MF[®]

Hi, there!

Your Large Format Printing order with the Corcoran Fab Lab has been completed. It is available for pickup in the hallway outside B148.

[View Order](#)

... and once the job is done, you'll get an email that looks a little like this. After you get this email...

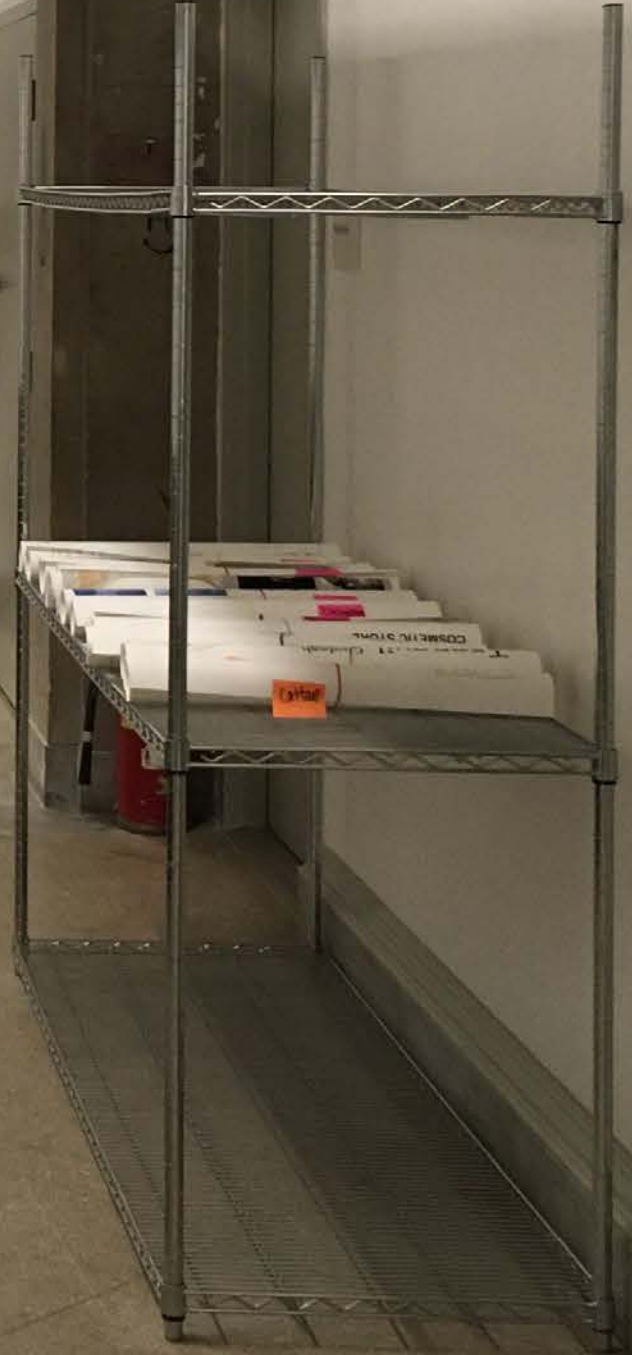
↶ Reply

↷ Forward

Flagg B148!



Shelves with finished jobs.



Large format print submission guidelines:

We accept print files with output sizes from 17" x 23" up to 43" wide x 120" long on Epson Enhanced Matte paper. We deliver jobs as-is:

- + Make sure your document is set up to the desired output size and resolution;
- + We do not print full-bleed;
- + We do not trim finished prints; you'll need to trim finished prints in your studio. You may want to add a bounding box or trim marks.

Files should either be submitted as flattened .PSD, .JPG or as .PDF. Most apps will "Save as..." or "Export" as PDF files. When saving from Creative Cloud apps, set the Adobe PDF Preset to "High Quality Print" If you are submitting a .PSD or .JPG, make sure the image resolution is at least 180ppi.

Laser cutting and engraving submission guidelines:

Use the [Illustrator template](#) for preparing your file, then **save as .PDF** and upload your finished work via the submission form. Be sure to indicate which material you wish to cut/engrave. If there is type/text in your artwork, convert the type to outlines, to ensure the correct font.

3D printing submission guidelines:

Use the [Makerbot Print software](#) to prepare your file. Arrange, size and apply print settings to your .STL file(s) on the build plate; Then go to "File > Save Project As..." and upload the saved .PRINT file via the submission form.

Note: we make our best effort to turn around jobs within 24 hours; however, during busy periods there may be delays. Jobs will be run on a first-come, first-served basis.

Hybrid Teaching

If you are experiencing emergency issues with classroom technology (AV, web conferencing, computer) while class is in session, call:
202-994-7900

The A/V team has also installed additional gear in most (not all) teaching spaces.
Lots of useful info here:

<https://acadtech.gwu.edu/conferencing>

This gear will allow the recording of classroom discussions in addition to lectures, as well as open the possibility of remote guest speakers.

But there are lots of different teaching spaces (especially within Corcoran) so there is no one-size-fits-all solution, and not all spaces have complete solutions.

Learning that Extends Beyond the Classroom

GW IT supported classrooms are equipped with a classroom computer, microphone, web camera, speakers and display that allow for web conferencing and [lecture capture](#). A limited number of classrooms include a second camera to provide views of both the instructor and students to the remote audience. Other classrooms can display whiteboard images to in-person and virtual audiences.

Find out What's in Your Classroom

Links to a searchable database that lists classrooms, their gear and instructions.

g

third-party application. Web conferencing tools require only an Internet (e.g., WebEx, Zoom, Blackboard Collaborate)

more about web conferencing applications available to instructors and

ncing Comparison Chart

Step-by-Step Classroom Technology Guides

[Classroom Instructions for HoverCam8+ Used with Podium or Cart Computer](#)

[Classroom Instructions for Integrated Microphone & Camera Used with Podium or Cart Computer](#)

[Classroom Instructions For Logitech Meetup Soundbar & Camera Used with Podium or Cart Computer](#)

GW IT supported classrooms are equipped with a classroom computer, microphone, web camera, speakers and display that allow for web conferencing and [lecture capture](#). A limited number of classrooms include a second camera to provide views of both the instructor and students to the remote audience. Other classrooms can display whiteboard images to in-person and virtual audiences.

[Find out What's in Your Classroom](#)

How to use Web Conferencing

Web conferencing is used to connect with a remote audience using a third-party application. Web conferencing tools require only an Internet connection and that both participants use the same application (e.g., WebEx, Zoom, Blackboard Collaborate)

Please visit our Web Conferencing Comparison Chart below to learn more about web conferencing applications available to instructors and students.

[Web Conferencing Comparison Chart](#)

What are the software options?

[Classroom Instructions For Logitech Meetup Soundbar & Camera Used with Podium or Cart Computer](#)

Training

GW IT provides training for faculty and staff on how to use the classroom technology. For more information, visit [Web Conferencing Training](#).

This chart compares the functions of the web conferencing tools available to the GW community.

	Blackboard Collaborate	WebEx	Zoom	MS Teams	Google Meet
Goto	Blackboard Collaborate	Webex Meetings Webex	Zoom	MS Teams	Google Meet
Common Use Cases					
	Teaching Sessions, Share Lectures, Classroom Breakout Sessions	Team meetings, Live Events for internal and external contacts, and other Many-to-Many needs, unified external/internal phone client	Teaching Sessions, Team meetings, Live Events and other Many-to-Many needs	Team meetings, Team chat, Casual Audio-Video Chat	Casual Audio-Video Chat
Calling Internally to University		✓		✓	
Calling Outside University		✓			



Instructional Technology Support

Contact the Instructional Technology Lab

The Instructional Technology Lab (ITL) team offers expertise and guidance to instructors who need assistance with [Blackboard](#) and other [instructional technologies](#) they use for teaching.

Monday - Friday, 9 a.m. - 6 p.m.

(202) 994-0485

itl@gwu.edu

Faculty Workshops

The ITL provides workshops on Blackboard, Canvas, and other instructional technologies, and staff supporting instructors.

[Register for Upcoming Workshops](#)

For help and training with Blackboard, Echo 360 and more, go to:
<https://instruction.gwu.edu/instructional-technology-consultations>

Please visit our Web Conferencing Comparison Chart below to learn more about web conferencing applications available to instructors and students.

Web Conferencing Comparison Chart

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Training

GW IT understands the importance of utilizing technology effectively and offers on-site classroom technology group training or one-on-one sessions for

Training sessions include:

- Classroom lectern equipment operation
- Web conferencing operation
- GW Lecture Capture equipment operation

Links to short instructions for the new gear.

▶ [Foggy Bottom Campus](#)

▶ [Virginia Science and Technology Campus](#)

▶ [Alexandria Education Center](#)

Most common gear is the Logitech Meetup camera.



A mobile workstation setup in a room. The workstation consists of a black cart with four wheels, a white desk surface, a black monitor on an adjustable arm, a keyboard, and a mouse. A camera is mounted on a black tripod to the right of the cart. The background features a white door with a small window and a vent, and a white wall with a light switch and an electrical outlet.

For spaces that don't have lecterns, there's a computer on a cart.



For studios that have things going on all over the place, wheels on the tripods.



**HAL 9000 is watching you.
Camera is on when computer is on.**

If you need to reposition camera for crits/demos/etc, there's plenty of extra cable velcro'd to the tripod.

Extra cable for camera.

Extra cable for expansion mic.





All of the meetups have an expansion mic. If students towards the back of the room are inaudible, undo the velcro, place the mic towards the back of the room, and tap the top of it to activate. (You probably won't need it.)



And there's a remote for
controlling the camera!



Other user

User name

Password →

Sign in to: EAD

[How do I sign in to another domain?](#)



DELL

**Sign in to EAD?
(most carts)
Use GW UserID.**

**Sign into Cloud?
Use Cloud account.**



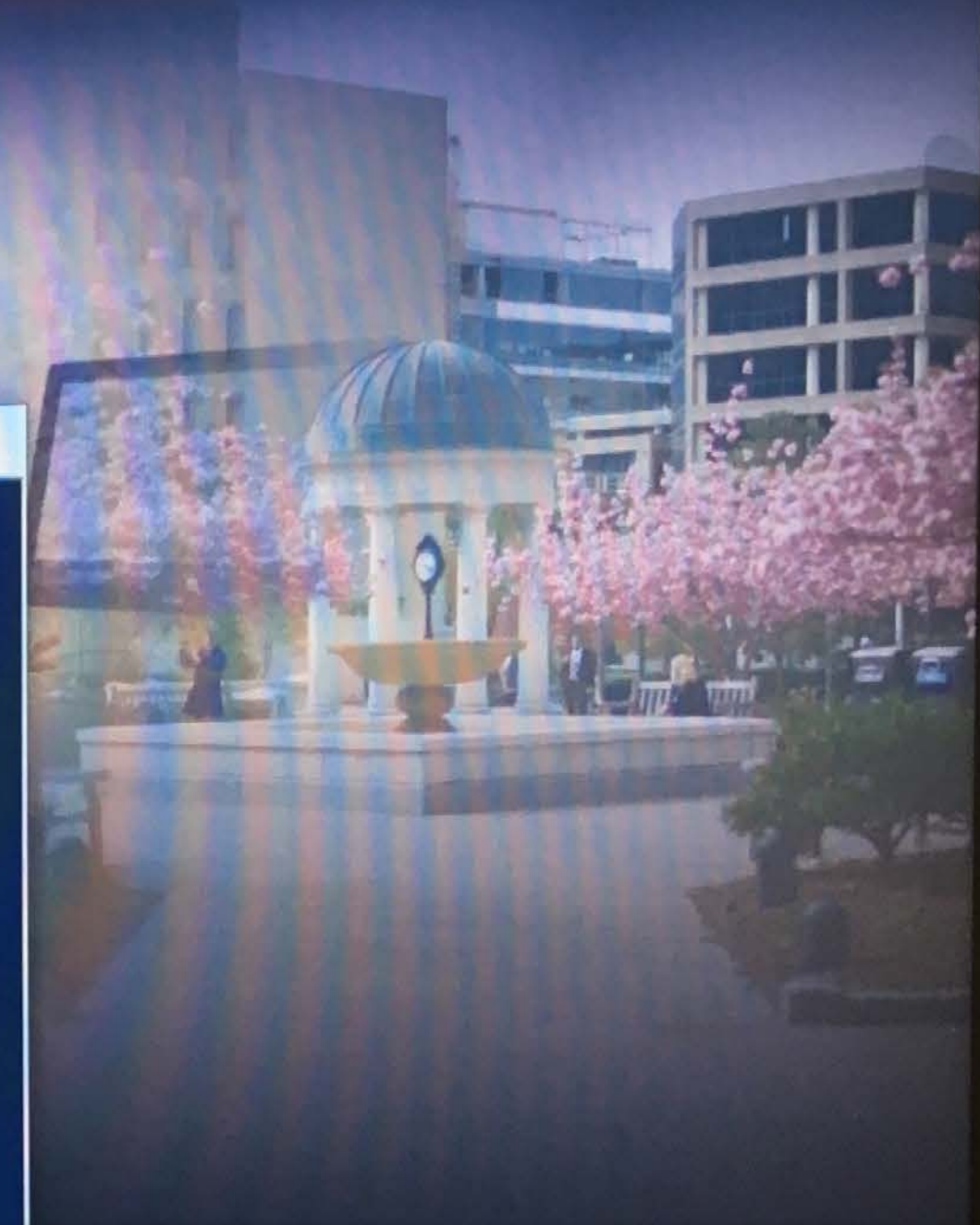
Other user

User name

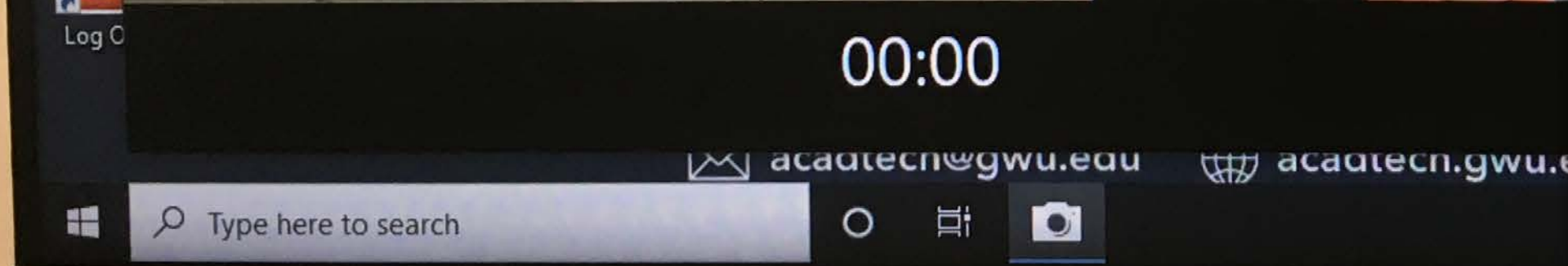
Note: some machines don't have Ethernet connections; before you log in, you'll need to connect to the wireless network, using your NetID.



The Meetup should be the default camera in any conferencing app you use.



If not, check the video source in the app you are using...



DELL

... for example in Zoom.

Select a Camera (⇧⌘N to switch)

FaceTime HD Camera (Built-in)

✓ Logitech MeetUp

Choose Virtual Background

Choose Video Filter...

Video Settings...

James



Mute



Stop Video



Security



Participants 1



Chat



Share Screen



Record



Raise Hand

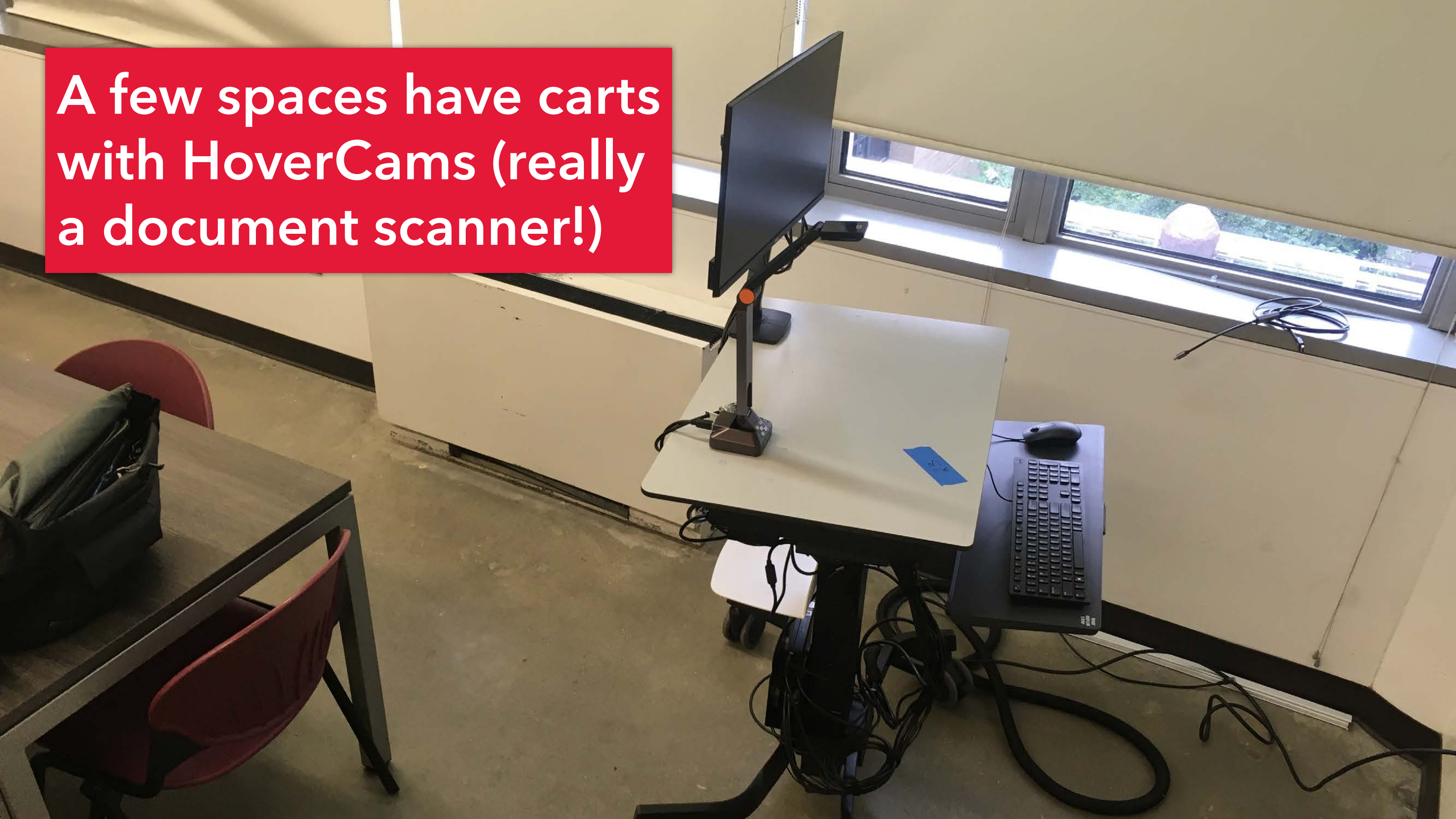


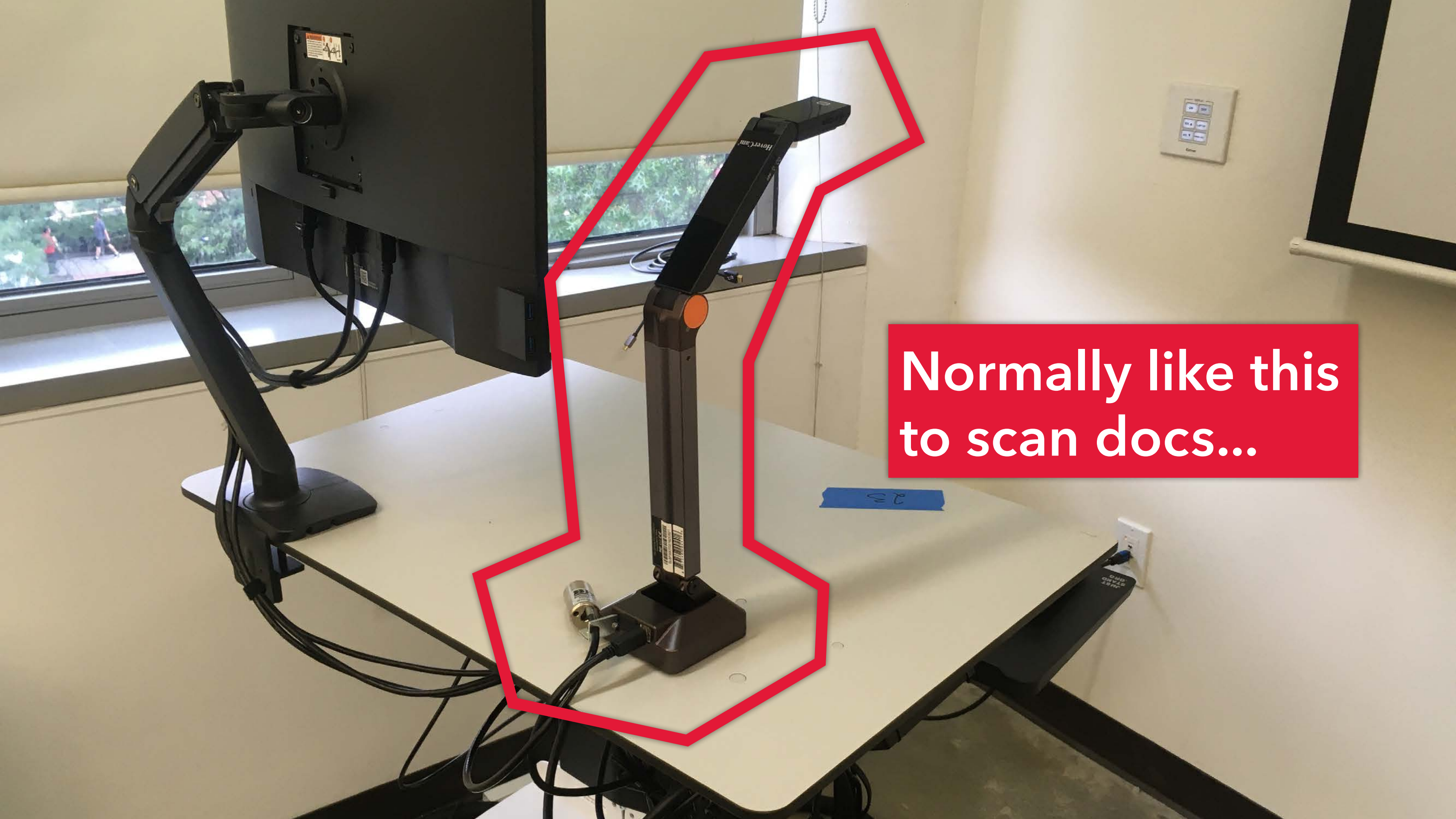
Live Transcript



Breakout Rooms

A few spaces have carts with HoverCams (really a document scanner!)





Normally like this
to scan docs...



... but you can flip the camera up and around to capture...

... humans!

Select a Camera

- ✓ HoverCam Solo8+
- Choose Virtual Background...
- Choose Video Filter...
- Video Settings...

James

Join Audio Stop Video Security Participants Chat Share Screen Record Live Transcript More End

Type here to search

12:45 PM 8/17/2021

DELL



mic

camera

mic

Lastly, for some of the larger spaces, there will be a camera at the back of the room, with mics hanging from the ceiling. (ex: Flagg 100, Smith 114)

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Training sessions include:

- Classroom lectern equipment operation
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- GW Lecture Capture equipment operation

[Links to training.](#)

▶ [Foggy Bottom Campus](#)

▶ [Virginia Science and Technology Campus](#)

▶ [Alexandria Education Center](#)

▶ [Arlington Education Center](#)

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GW IT understands the importance of utilizing technology effectively in the classroom to enrich the teaching and learning experience. We provide on-site classroom technology group training or one-on-one sessions for instructors who would like assistance with their technology needs.

Training sessions include:

- Classroom lectern equipment operation
- Web conferencing operation
- GW Lecture Capture equipment operation

▼ Foggy Bottom Campus

Group training will be held in Rome Hall representative rooms in August to acquaint users with the standard technologies available in classrooms

Training for HoverCam8+ Used with Podium or Cart Computer

Training for Integrated Microphone & Camera Used with Podium or Cart Computer

Training For Logitech Meetup Soundbar & Camera Used with Podium or Cart Computer

▼ Virginia Science and Technology Campus

▶ Alexandria Education Center

▶ Arlington Education Center

USA/Eastern

August 2021



Wed
18

Thu
19

9:00 AM

9:00 AM

9:30 AM

9:30 AM

10:00 AM

10:00 AM

10:30 AM

11:00 AM

11:30 AM

11:30 AM

1:00 PM

1:00 PM

1:30 PM

1:30 PM

Click on a time to reserve.

GENERAL HELP!

Phone: 202-994-GWIT (4948)

Email: ots@gwu.edu

Web: it.gwu.edu

CSAD STUDIO HELP!

Email: corcorantechs@gwu.edu

